



The Spanish Judiciary in figures 2011



JUDICIAL STATISTICS



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Presentation

As part of its policy of transparency, the General Council of the Judiciary (GCJ), has taken, for the eighth time, the step of compiling “The Justice System: all the facts”, which sets out the key statistics for 2011 relating to the various elements making up the Spanish court system, including several comparisons with data compiled in the years before. It is elaborated to show a general view over the complex activity of the judiciary.

The full document may be accessed at www.poderjudicial.es, and www.pnj.cgj.es, where there is also available the complementary and most updated information.

Most of the information was provided by the General Council of the Judiciary itself, although other official sources were also employed. We are very grateful for their collaboration.

Antonio Dorado Picón
Miguel Carmona Ruano

Members of Statistics Committee in the
General Council of the Judiciary

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STRUCTURE AND RESOURCES

NUMBER OF JUDICIAL DISTRICTS ¹

Andalusia	85
Aragon	16
Asturias	18
Balearic Islands	6
Canary Islands	19
Cantabria	8
Castille and Leon	41
Castille-La Mancha	31
Catalonia	49
Valencian Region.	36
Extremadura	21
Galicia	45
Madrid	21
Murcia	11
Navarre	5
Basque Country	14
Rioja (La)	3
Ceuta	1
Melilla	1
Total	431

¹ Data as at January 1, 2011

SINGLE JUDGE COURTS ²

Exclusive Dean's Offices	8
Civil:	
Courts of First Instance	661
Family Courts of First Instance	104
Mortgage Courts of First Instance	3
Wardship Courts of First instance	18
Findings and arbitration Courts of First instance	1
Commercial Courts	65
Exclusive Public Registries	26
Central Public Registry	2
TOTAL	880
Criminal:	
Magistrates' Courts	490
Violence against women Courts	106
Prison Supervisory Courts	50
Criminal Courts	347
Violence against women Criminal Courts	16
Criminal of enforcement Courts	17
Juvenile Courts	82
Central Enquiry Courts	6
Central Criminal Courts	1
Central Juvenile Courts	1
Central Prison Supervisory Courts	1
TOTAL	1.117
Mixed Civil and Criminal :	
Courts of First Instance and Magistrates	1.099
TOTAL	1.071
Administrative:	
Administrative Courts	229
Central Administrative Courts	12
TOTAL	241
Labour:	
Labour Courts	341
Courts of Labour enforcement	4
TOTAL	345
Overall Total	3.654

² Source: GCJ. Data as at January 1, 2011

COLLEGIATE BODIES ³

Civil:	
Provincial courts. Civil Chamber	96
High Court 1st Chamber	1
TOTAL	97
Criminal:	
Provincial courts. Criminal Chamber	90
National Court. Criminal Chamber	4
High Court 2nd. Chamber	1
TOTAL	95
Mixed Civil and Criminal:	
Provincial Courts. Mixed Divisions	44
H.C.J. Civil and Criminal Chamber	17
TOTAL	61
Administrative:	
H.C.J. . Contentious Administrative Chamber	21
National Court. Contentious Administrative Chamber	8
High Court 3rd Chamber	1
TOTAL	30
Labour:	
H.C.J. Labour Chamber	21
National Court. Labour Chamber	1
High Court 4th. Chamber	1
TOTAL	23
Military:	
High Court 5th Chamber	1
High Court Special Chamber:	
High Court Special Chamber	1
Overall Total	308

³ Source: GCJ. Data as at January 1, 2011

MEMBERS OF THE JUDICIARY ⁴

	Exclusive Dean's Offices and President N.C..	Civil and Criminal	Adminis- trative	Labour	Military	Judges for a judicial area	TOTAL
Andalusia	2	699	93	83	0	9	886
Aragon	1	114	14	13	0	1	143
Asturias	0	109	16	25	0	1	151
Balearic Islands	1	111	8	8	0	2	130
Canary Islands	0	198	23	30	0	4	255
Cantabria	0	57	7	10	0	1	75
Castille and Leon	0	231	33	33	0	2	299
Castille la Mancha	0	146	18	18	0	2	184
Catalonia	1	627	49	81	0	7	765
Valencian Region	1	426	38	45	0	5	515
Extremadura	0	87	12	10	0	2	111
Galicia	0	254	35	44	0	2	335
Madrid	1	532	84	64	0	6	687
Murcia	0	112	17	15	0	2	146
Navarre	0	50	9	6	0	0	65
Basque Country	1	169	24	30	0	3	227
Rioja (La)	0	27	4	5	0	1	37
State: High Court And National National	1	50	85	16	8	0	160
TOTAL	9	3.999	569	536	8	50	5.171

⁴ Source: General Council of Judiciary. Judges and Magistrates sitting in Courts. Data as at January 1, 2011

MEMBERS OF THE JUDICIARY PER 100.000 INHABITANTS⁵

Andalusia	10,3
Aragon	10,6
Asturias	14,0
Balearic Islands	11,7
Canary Islands	12,0
Cantabria	12,6
Castille and Leon	11,7
Castille la Mancha	8,7
Catalonia	10,1
Valencian Region	10,1
Extremadura	10,0
Galicia	12,0
Madrid	10,6
Murcia	9,9
Navarre	10,1
Basque Country	10,4
Rioja (La)	11,5
España	11,0

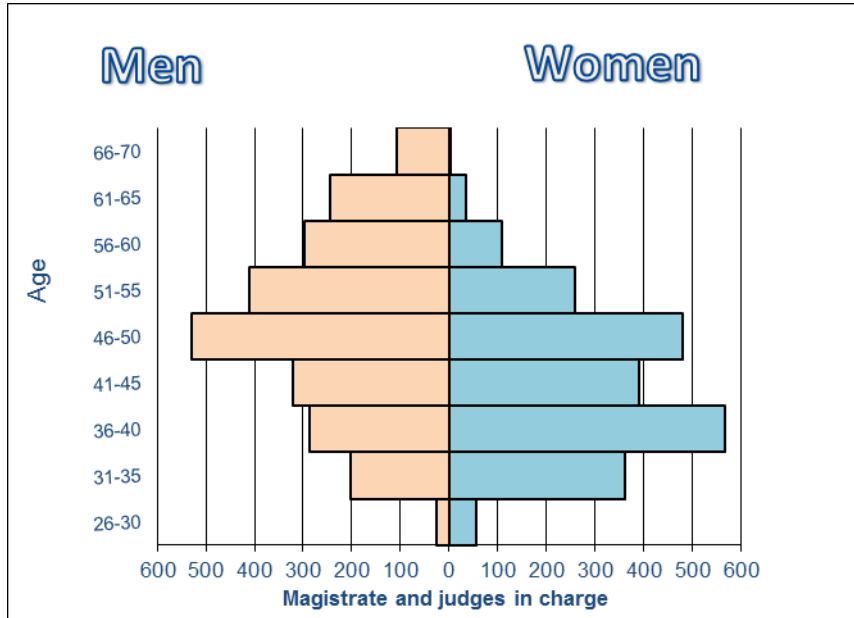
PERCENTAGE OF JUDGES AND SENIOR JUDGES IN THE H.C.J

	Civil and Criminal	Contentious-Administrative	Labour	Total (*)
Andalusia	17,7%	19,2%	16,0%	17,7%
Aragon	2,9%	2,9%	2,5%	2,9%
Asturias	2,8%	3,3%	4,8%	3,0%
Balearic Islands	2,8%	1,7%	1,5%	2,6%
Canary Islands	5,0%	4,8%	5,8%	5,1%
Cantabria	1,4%	1,4%	1,9%	1,5%
Castille and Leon	5,8%	6,8%	6,3%	6,0%
Castille la Mancha	3,7%	3,7%	3,5%	3,7%
Catalonia	15,9%	10,1%	15,6%	15,3%
Valencian Region	10,8%	7,9%	8,7%	10,3%
Extremadura	2,2%	2,5%	1,9%	2,2%
Galicia	6,4%	7,2%	8,5%	6,7%
Madrid	13,5%	17,4%	12,3%	13,7%
Murcia	2,8%	3,5%	2,9%	2,9%
Navarre	1,3%	1,9%	1,2%	1,3%
Basque Country	4,3%	5,0%	5,8%	4,5%
Rioja (La)	0,7%	0,8%	1,0%	0,7%

(*) Included Exclusive Dean's Offices and Judges for a judicial area

⁵ Source: GCJ. Data as at January 1, 2011. The Spain figures include the High Court and the National Court. Without them the figure is 10.6.

**MAGISTRATES AND JUDGES IN ACTIVE SERVICE
AGE PYRAMID JUDGES AND MAGISTRATES
AT JANUARY 1, 2011**



	Age range					Total	Age average	Seniority average
	From 20 to 30	From 31 to 40	From 41 to 50	From 51 to 60	From 61 to 70			
Women	56	931	873	369	38	2.267	43,5	13,4
Men	26	487	850	706	353	2.422	49,7	18,2
Total	82	1.418	1.723	1.075	391	4.6	46,7	15,9

JUSTICES OF PEACE BODIES⁶

Andalusia	686
Aragon	715
Asturias	60
Balearic Islands	61
Canary Islands	69
Cantabria	94
Castille and Leon	2.207
Castille la Mancha	888
Catalonia	897
Valencian Region	506
Extremadura	364
Galicia	270
Madrid	158
Murcia	34
Navarre	267
Basque Country	237
Rioja (La)	171
Total	7.684

⁶ Source: CGCJ. Data as at January 1, 2011

PUBLIC PROSECUTORS ⁷

	Chief Prosecutors	Prosecutors	Prosecuting Lawyers	Total
Central bodies	25	131	0	156
Public Prosecutor's office	11	35	0	46
Public Prosecutors in High Court of Justice	9	40	0	49
Public Prosecutors in Constitutional Court	1	8	0	9
Public Prosecutors in Court of Auditors	1	4	0	5
Public Prosecutors in National Court	1	16	0	17
Special Prosecutors for the prevention and repression of illegal drug trafficking	1	13	0	14
Special Prosecutors Anti-corruption and against Organised Crime	1	15	0	16
High Courts of Justice of Regions	0	1.647	604	2.251
Andalusia	0	296	132	428
Aragon	0	46	14	60
Asturias	0	36	14	50
Balearic Islands	0	41	17	58
Canary Islands	0	91	28	119
Cantabria	0	20	8	28
Castille and Leon	0	87	40	127
Castille la Mancha	0	57	25	82
Catalonia	0	289	86	375
Valencian Region	0	187	59	246
Extremadura	0	37	19	56
Galicia	0	99	45	144
Madrid	0	227	64	291
Murcia	0	46	13	59
Navarre	0	16	5	21
Basque Country	0	62	32	94
Rioja	0	10	3	13
Total	25	1.778	604	2.407

⁷ Source: Public Prosecutor office. Data as at January 1, 2011

COURT CLERKS ⁸

	Court Clerks
Andalusia	734
Aragon	118
Asturias	116
Balearic Islands	108
Canary Islands	202
Cantabria	60
Castille and Leon	251
Castille la Mancha	155
Catalonia	629
Valencian Region	427
Extremadura	92
Galicia	270
Madrid	530
Murcia	124
Navarre	49
Basque Country	192
Rioja (La)	30
Central Bodies	61
Total	4.148

⁸ Source: Ministry of Justice. Data as at January 1, 2011.

STAFF DIGESTS

	Judge	Public Prosecutors	Court Clerkss	Ratio Judge/Public Prosecutor	Ratio Judge/Court Clerk
Andalusia	886	428	734	2,1	1,2
Aragon	143	60	118	2,4	1,2
Asturias	151	50	116	3,0	1,3
Balearic Islands	130	58	108	2,2	1,2
Canary Islands	255	119	202	2,1	1,3
Cantabria	75	28	60	2,7	1,3
Castille and Leon	299	127	251	2,4	1,2
Castille la Mancha	184	82	155	2,2	1,2
Catalonia	765	375	629	2,0	1,2
Valencian Region.	515	246	427	2,1	1,2
Extremadura	111	56	92	2,0	1,2
Galicia	335	144	270	2,3	1,2
Madrid	687	291	530	2,4	1,3
Murcia	146	59	124	2,5	1,2
Navarre	65	21	49	3,1	1,3
Basque Country	227	94	192	2,4	1,2
Rioja (La)	37	13	30	2,8	1,2
Central Bodies	160	156	61	1,0	2,6
Total	5.171	2.407	4.148	2,1	1,2

OFFICERS OF COURTS STAFF⁹

	Forensic doctors	Legal Management Body	Legal Processing Body	Legal Assistance Body
Andalusia	190	2.337	3.577	1.598
Aragon	30	348	530	271
Asturias	22	345	556	255
Balearic Islands	19	338	530	230
Canary Islands	48	627	1.133	483
Cantabria	15	183	267	135
Castille and Leon	65	802	1.095	629
Castille la Mancha	45	510	680	387
Catalonia	213	2.314	3.366	1.510
Valencian Region.	92	1.439	2.263	838
Extremadura	28	293	393	237
Galicia	51	790	1.145	547
Madrid	146	2.122	3.200	1.184
Murcia	27	372	585	265
Navarre	11	155	188	111
Basque Country	49	637	912	421
Rioja (La)	8	84	148	68
Central Bodies	4	276	660	148
National Institute of toxicology	10	7	39	13
Total	1.073	13.979	21.267	9.330

⁹Source: Ministry of Justice. Data as at January 1, 2011.

CENSUS OF LAWYERS AND SOLICITORS ¹⁰

	Lawyers	Solicitors	Ratio Lawyers/Solicitors
Andalusia	19.473	1.918	10,2
Aragon	2.828	292	9,7
Asturias	2.832	353	8,0
Balearic Islands	2.417	174	13,9
Canary Islands	4.891	441	11,1
Cantabria	1.168	175	6,7
Castille and Leon	4.595	608	7,6
Castille la Mancha	3.027	409	7,4
Catalonia	19.982	854	23,4
Valencian Region	12.194	960	12,7
Extremadura	1.602	259	6,2
Galicia	6.099	683	8,9
Madrid	33.153	1.558	21,3
Murcia	3.259	273	11,9
Navarre	1.262	90	14,0
Basque Country	5.519	358	15,4
Rioja (La)	565	57	9,9
Ceuta	163	11	14,8
Melilla	179	11	16,3
Total	125.208	9.484	13,2

Ratio Lawyers/Judge	24,2
Ratio Solicitors/Judge	1,8
Ratio Lawyers/Public Prosecutor	52,0
Ratio Solicitors/Public Prosecutor	3,9
Ratio Lawyers/Court Clerk	30,2
Ratio Solicitors/Court Clerk	2,3

¹⁰ Sources: General Council of Lawyers; General Council of Court Solicitors. Data as at January 1, 2011

SOCIAL GRADUATES¹¹

	On active	Business active	Non-active	Honorariess	Total
Andalusia	2.504	205	887	0	3.596
Aragon	312	70	397	57	836
Asturias	191	74	375	0	640
Balearic Islands	354	38	255	0	647
Canary Islands	772	64	387	36	1.259
Cantabria	78	8	144	1	231
Castille and Leon	414	87	587	5	1.093
Castille la Mancha	113	33	72	0	218
Catalonia	1.372	194	896	85	2.547
Valencian Region	1.431	274	1.271	0	2.976
Extremadura	170	17	50	0	237
Galicia	581	146	900	8	1.635
Madrid	393	306	740	133	1.572
Murcia	478	41	405	0	924
Navarra	149	39	240	2	430
Basque Country	196	60	426	0	682
Rioja (La)	39	3	8	0	50
Total	9.547	1.659	8.040	327	19.573

¹¹ Source: General Council of Official Colleges of Spain Social Graduates. Data as at January 1, 2011.

STATE SERVICE LEGAL¹²

Central bodies	89
In Unit for European and International Assistance	6
In Advisory Services	5
In Service in the Contentious matters	3
In Contentious matters Service– Civil and Commercial Section.	5
In Contentious matters Service–Criminal Section	7
In Contentious matters Service–Labour Section	6
Support Unit and Studies Office	5
In Coordination and Audit Service	2
In Constitutional and of Human Rights Service	5
State Legal Service to the National Court	19
State Legal Service to the Administrative Central Courts	4
State Legal Service to the Auditors Court	2
State Legal to the High Court of Justice	17
Support Unit (Economic-Administrative Central Court and data protection Agency)	3
State Legal Service to the Ministries	54
Decentralized bodies	158
State Legal Service in the High Courts of Justice (Autonomous Regions)	120
Others decentralized bodies	38

¹² Source: General Direction of the State Legal Service. Data as at January 1, 2011

LAND CHARGE AND COMMERCIAL REGISTRARS¹³

	Men	Women	Total
Andalusia	125	52	177
Aragon	17	10	27
Asturias	9	9	18
Balearic Island	23	4	27
Canary Islands	25	11	36
Cantabria	9	6	15
Castille and Leon	40	30	70
Castille la Mancha	26	21	47
Catalonia	88	56	144
Valencian Region	79	52	131
Extremadura	15	5	20
Galicia	24	32	56
Madrid	82	49	131
Murcia	28	11	39
Navarre	7	5	12
Basque Country	29	11	40
Rioja (La)	6	4	10
Ceuta	1	0	1
Melilla	1	0	1
Total	634	368	1.002

¹³ Source: Professional Land charge and Commercial Registrars Associations. Data as at January 1, 2011

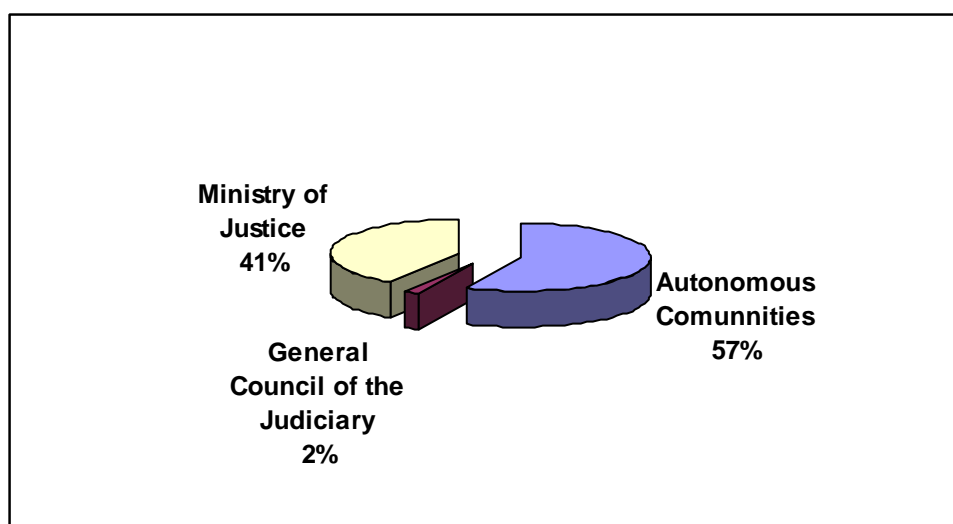
NOTARIES

	Notaries in active ¹⁴
Andalusia	508
Aragon	91
Asturias	69
Balearic Island	75
Canary Islands	102
Cantabria	37
Castille and Leon	168
Castille la Mancha	133
Catalonia	471
Valencian Region	350
Extremadura	78
Galicia	169
Madrid	371
Murcia	89
Navarre	42
Basque Country	142
Rioja (La)	23
Ceuta	3
Melilla	3
Total	2.924

¹⁴ Source: General Council of Notary. Data as at January, 2011

BUDGET OF THE COURT SYSTEM ¹⁵

	2010	2011	Evolution
Andalusia	416.054.489	406.055.147	-2,40
Aragon	63.229.656	66.636.002	5,39
Asturias	65.798.256	54.790.312	-16,73
Canary Islands	151.305.360	127.028.590	-16,04
Cantabria	33.670.133	32.853.360	-2,43
Castille and Leon	851.747	770.701	-9,52
Castille la Mancha	679.300	610.690	-10,10
Catalonia	523.138.378	531.384.591	1,58
Valencian Region	242.210.100	236.005.620	-2,56
Galicia	124.426.889	126.052.876	1,31
Madrid	365.455.446	358.465.895	-1,91
Navarre	40.471.786	33.965.675	-16,08
Basque Country	159.714.267	154.222.151	-3,44
Total Autonomous Regions	2.187.005.807	2.128.841.610	-2,66
General Council of the Judiciary	78.110.790	74.217.930	-4,98
Ministry of Justice	1.629.874.120	1.541.106.720	-5,45
Total State	3.894.990.717	3.744.166.260	-3,87



¹⁵ Figures are in €. Sources: General Council of the Judiciary.

	Public Budget allocated to the courts as a percentage of the GDP ¹⁶	Public Budget allocated to the courts per inhabitant (euros)
Andalusia	0,28%	48,2
Aragon	0,20%	49,5
Asturias	0,24%	50,7
Canary Islands	0,30%	59,7
Cantabria	0,25%	55,4
Catalonia	0,27%	70,5
Valencian Region	0,23%	46,1
Galicia	0,22%	45,1
Madrid	0,19%	55,2
Navarre	0,18%	52,9
Basque Country	0,23%	70,6
Total Nacional	0,35%	79,3

**LIABILITY AMOUNTS IN THE YEAR
FOR DYSFUNCTIONS OF THE JUSTICE¹⁷ ADMINISTRATION**

	2010		2011	
	Number of cases	Payments	Number of cases	Payments
Administrative decision	79	990.857	72	458.749
Judgement of the National Court	86	2.958.597	46	2.362.491
Judgement of the Central Administrative Courts	44	672.425	21	262.484
Judgment of the High Court	3	214.022	8	739.973
Total	212	4.835.901	147	3.823.697

	2010		2011	
	Number of cases	Payments	Number of cases	Payments
Payments for salaries processed charged to the State	926	9.207.720	646	4.304.047

¹⁶ Source: the GDP at regional and state level the National Statistical Institute, Regional and National Accounts. First estimation 2011. In the case of National Accounts, the source was the quarterly National Account. for

¹⁷ Source: Ministry of Justice. Year 2011. Figures in €

LEGAL AID ¹⁸

	2010	2011	Evolution
Andalusia	32.261.433	44.723.819	38,6%
Aragon	4.214.626	4.214.626	0,0%
Asturias	4.030.223	2.700.000	-33,0%
Canary Islands	14.300.000	14.300.000	0,0%
Cantabria	1.570.000	1.570.000	0,0%
Catalonia	66.784.337	60.135.731	-10,0%
Valencian Region	18.439.710	18.439.710	0,0%
Galicia	10.000.000	10.000.000	0,0%
Madrid	34.024.920	34.024.920	0,0%
Navarre	2.000.000	2.325.000	16,3%
Basque Country	14.855.490	16.724.964	12,6%
Ministry of Justice	34.887.460	31.854.730	-8,7%
Total	237.368.199	241.013.500	1,3%

¹⁸ According to Public Funding of the Court System initially passed. As this part of the Public Funding is reinforced, the spending is finally higher.

JUDICIAL ACCOUNT¹⁹

	Balance	Entries	Payments	Total movements
Andalusia	546.965.574	2.232.833	1.234.523	3.467.356
Aragon	37.318.342	460.938	327.538	788.476
Asturias	39.679.140	547.783	399.724	947.507
Balearic Islands	92.112.375	376.017	213.584	589.601
Canary Islands	124.484.289	843.713	411.540	1.255.253
Cantabria	24.362.145	238.631	177.729	416.360
Castille and Leon	84.798.085	751.227	583.983	1.335.210
Castille la Mancha	98.906.726	461.249	237.948	699.197
Catalonia	482.456.635	2.992.321	1.654.557	4.646.878
Valencian Region	325.246.764	1.555.209	861.720	2.416.929
Extremadura	44.927.861	239.848	181.048	420.896
Galicia	163.996.439	935.512	602.255	1.537.767
Madrid	837.908.934	2.250.313	1.072.703	3.323.016
Murcia	88.009.759	337.032	171.451	508.483
Navarre	21.706.742	184.950	130.224	315.174
Basque Country	85.309.891	580.727	432.750	1.013.477
Rioja (La)	15.760.304	104.857	72.440	177.297
Ceuta	5.948.616	31.090	17.493	48.583
Melilla	7.316.988	33.189	22.709	55.898
Total	3.127.215.612	15.157.439	8.805.919	23.963.358

Jurisdictions	Balance	Entries	Payments	Total movements
Unspecified	402.192.484	1.217.748	732.466	1.950.214
Civil	1.498.300.148	10.169.279	5.740.451	15.909.730
Criminal	939.367.051	3.295.983	1.923.281	5.219.264
Labour	224.783.683	382.541	346.418	728.959
Administrative	61.463.933	71.584	50.642	122.226
Constitucional	83.265	576	295	871
Military	212.525	3.210	1.508	4.718
Juvenile	812.522	16.518	10.858	27.376
Total	3.127.215.612	15.157.439	8.805.919	23.963.358

¹⁹ Source: Ministry of Justice. 2011. Figures in €

COURT FEES²⁰

	2010		2011	
	Gross	Net	Gross	Net
Andalusia	11.617	11.492	10275	10.229
Aragon	3.111	3.085	3255	3197
Asturias (Principado de)	926	925	925	924
Balearic Islands	2.834	2.731	2655	2651
Canary Islands	3.409	3.392	1924	1912
Cantabria	10.908	10.889	13476	13428
Castille and Leon	4.752	4.721	3095	3082
Castille La Mancha	2.814	2.724	3089	3063
Catalonia	33.019	32.699	29261	29168
Comunitat Valencian Region	18.698	18.633	15463	15430
Extremadura	1.030	1.028	928	927
Galicia	6.447	6.333	5298	5185
Madrid	49.693	49.492	51632	51465
Murcia	1.525	1.514	1278	1276
Navarre	1.637	1.625	950	934
Basque Country	20.792	20.731	21572	21463
Rioja (La)	274	273	143	143
Total	173.486	172.287	165.219	164.477

²⁰ Source: Ministry of the Economy and Finance. Year 2011. Figures in thousands of €

PERSONNEL TURNOVER ²¹

²¹ Source: Judicial Statistics of the GCJ

Using the data on the organic staff of judicial bodies and the staff status contained in the statistics reports, three indicators have been prepared on the staff status, applied to each of the professional categories. These indicators are as follows:

Percentage of coverage by non-permanent staff (PCNP): The total number of days in which positions of a particular category have been occupied by non-permanent staff members, divided by the number of staff members in that category multiplied by 365. This is expressed as a percentage.

Percentage of non-covered days (PNCD): The total number of days in which positions of a particular category have been left uncovered, divided by the number of staff members in that category multiplied by 365. This is expressed as a percentage.

Rotation index (RI): Number of investitures both of permanent positions and others, divided by the organic staff in the category. This is a measurement of the stability of the staff.

National Court

	Senior Judge	Clerk	Management of Proceedings	Handling of Proceedings	Judicial Assistance
PCNT	0,0%	0,4%	5,1%	8,5%	15,9%
PDSC	0,3%	0,1%	0,4%	0,7%	1,2%
IR	0,1	0,2	0,2	0,3	0,4

High Courts of Justice

	Senior Judge	Clerk	Management of Proceedings	Handling of Proceedings	Judicial Assistance
PCNT	0,8%	3,0%	3,4%	3,1%	7,1%
PDSC	0,5%	0,0%	1,1%	0,6%	0,4%
IR	0,0	0,1	0,1	0,1	0,2

Provincial Courts

	Senior Judge	Clerk	Management of Proceedings	Handling of Proceedings	Judicial Assistance
PCNT	0,9%	2,5%	7,0%	6,0%	15,6%
PDSC	0,1%	0,2%	1,5%	1,0%	2,2%
IR	0,1	0,1	0,2	0,3	0,3

Magistrate's Courts, Courts of First Instance and Courts of First Instance and Enquiry

	Senior Judge	Clerk	Management of Proceedings	Handling of Proceedings	Judicial Assistance
PCNT	6,9%	12,7%	11,8%	12,0%	15,8%
PDSC	0,3%	0,3%	1,4%	1,2%	1,4%
IR	0,2	0,3	0,3	0,3	0,4

Commercial Courts

	Senior Judge	Clerk	Management of Proceedings	Handling of Proceedings	Judicial Assistance
PCNP	4,6%	8,1%	16,4%	16,9%	22,6%
PNCD	0,2%	0,0%	2,0%	1,8%	1,5%
RI	0,1	0,3	0,3	0,4	0,6

Courts of Violence against Women

	Senior Judge	Clerk	Management of Proceedings	Handling of Proceedings	Judicial Assistance
PCNP	9,3%	18,0%	10,7%	10,4%	12,1%
PNCD	0,4%	0,3%	1,1%	1,0%	1,4%
RI	0,2	0,3	0,2	0,3	0,3

Criminal Courts

	Senior Judge	Clerk	Management of Proceedings	Handling of Proceedings	Judicial Assistance
PCNP	6,8%	13,1%	19,9%	18,3%	24,2%
PNCD	0,2%	0,4%	1,1%	1,3%	1,6%
RI	0,2	0,3	0,4	0,5	0,5

Juvenile Courts

	Senior Judge	Clerk	Management of Proceedings	Handling of Proceedings	Judicial Assistance
PCNP	2,3%	3,1%	12,4%	9,1%	18,8%
PNCD	0,0%	0,0%	1,8%	1,6%	1,1%
RI	0,1	0,2	0,2	0,4	0,5

Administrative Courts

	Senior Judge	Clerk	Management of Proceedings	Handling of Proceedings	Judicial Assistance
PCNP	5,9%	1,8%	6,2%	6,5%	20,3%
PNCD	0,1%	0,1%	0,9%	0,9%	1,6%
RI	0,2	0,1	0,2	0,3	0,5

Labour Courts

	Senior Judge	Clerk	Management of Proceedings	Handling of Proceedings	Judicial Assistance
PCNP	5,9%	7,4%	10,2%	11,8%	21,5%
PNCD	0,1%	0,7%	0,6%	0,6%	0,3%
RI	0,2	0,3	0,2	0,3	0,4

Prison Supervisory Courts

	Senior Judge	Clerk	Management of Proceedings	Handling of Proceedings	Judicial Assistance
PCNP	4,3%	5,4%	5,5%	7,1%	14,2%
PNCD	0,0%	0,0%	0,4%	0,7%	1,3%
RI	0,3	0,2	0,2	0,4	0,5

Common Offices of Document Service and Attachments

	Senior Judge	Clerk	Management of Proceedings	Handling of Proceedings
PCNP	3,4%	5,0%	4,5%	7,2%
PNCD	0,0%	0,6%	0,3%	0,5%
RI	0,1	0,2	0,2	0,2

WORKLOAD AND CASES DISPOSED OF²²

²² Judicial Statistics. General Council of the Judiciary. 2010

CASES HANDLED IN 2011. All jurisdictions

	CASES HANDLED			Judgments
	Set down s	Disposed of	Pending at the year end	
Civil	1.770.947	1.899.990	1.226.298	519.773
Criminal	6.542.545	6.563.629	1.153.092	737.260
Administrative	289.902	287.515	380.398	182.676
Labour	437.691	391.588	303.342	233.202
Military	257	256	98	192
High Court of Special Chambers	100	99	35	24
TOTAL	9.041.442	9.143.077	3.063.263	1.673.127

	Enforcement of Judgments		
	Set down	Disposed of	Pending at the year end
Civil	668.363	510.902	1.896.983
Criminal	418.479	583.161	511.321
Administrative	16.101	13.237	16.372
Labour	102.925	104.040	76.982
Military	0	0	0
High Court of Special Chambers	3	3	6
TOTAL	1.205.871	1.211.343	2.501.664

Cases handled in 2011. Civil Courts

	Cases handled			Judgments
	Set down s	Disposed os	Pending at the year end	
Courts of First Instance	820.826	914.666	542.400	188.402
Comercial Courts	51.057	45.072	54.274	22.819
Violence against Women Courts	19.575	19.042	10.500	8.345
Family Courts of First Instance	143.453	138.962	54.184	70.598
Courts of First Instance and Enquiry	623.680	675.654	504.543	160.073
Juvenile Courts	809	1.296	949	176
Provincial Courts. Civil Division	89.496	83.398	48.430	55.791
Provincial Courts. Mixed Division	17.844	17.585	7.409	12.444
H.C.J. Sala Civil and Criminal	593	476	283	155
High Court 1 st Chamber	3.614	3.839	3.326	970
TOTAL	1.770.947	1.899.990	1.226.298	519.773

Enforcement of Judgments

	Set down	Dispos€	Pending at the year end
Courts of First	365.304	295.365	1.003.451
Commercial Courts	8.777	5.458	19.886
Violence against Women Courts	3.759	2.932	6.084
Family Courts of First Instance	22.537	18.603	43.553
Courts of First Instance and Enquiry	262.892	184.099	816.429
Juvenile Courts	5.093	4.440	7.580
H.C.J. Civil and Criminal Chamber	1	5	0
TOTAL	668.363	510.902	1.896.983

Cases handled in 2011 Criminal Courts

	Cases handled			Judgments
	Set down s	Disposed os	Pending at the year end	
Magistrates' Courts	3.494.296	3.523.852	398.744	267.799
Courts of First Instance and Enquiry	2.193.405	2.172.987	474.426	189.206
Violence against Women Courts	191.124	192.588	36.730	18.893
Juvenile Courts	31.408	35.145	17.254	21.448
Prison Supervisory Courts	266.759	275.799	22.984	-
Criminal Courts	181.841	180.699	161.605	162.578
Provincial Courts. Criminal Division	138.019	136.228	31.226	62.923
Provincial Courts. Mixed Divisions	28.463	28.726	5.587	12.684
H.C.J. Civil and Criminal Chamber	737	745	123	147
Central Enquiry Courts	1.708	2.306	801	-
Central Criminal Courts	87	120	62	82
Central Juvenile Courts	1	2	1	0
Central Prison Supervisory Court	6.928	6.704	865	-
National Court. Criminal Chamber	2.759	2.807	461	201
High Court 2nd Chamber	5.010	4.921	2.223	1.299
TOTAL	6.542.545	6.563.629	1.153.092	737.260

	Enforcement of Judgments		
	Set down	Disposed of	Pending at the year end
Magistrates' Courts	89.117	91.300	56.072
Courts of First Instance and Enquiry	55.235	54.892	55.803
Violence against Women Courts	3.533	3.739	2.471
Juvenile Courts	21.405	23.472	21.762
Criminal Courts	189.712	291.305	277.680
Courts of Enforceable Criminal Judgement	49.216	92.960	75.014
Provincial Courts. Criminal Division	8.211	20.517	16.931
Provincial Courts. Mixed Divisions	1.623	4.300	3.563
H.C.J. Civil and Criminal Chamber	4	6	5
Central Criminal Courts	94	202	105
Central Juvenile Courts	0	3	5
National Court. Criminal Chamber	269	406	1909
High Court 2nd Chamber	60	59	1
TOTAL	418.479	583.164	511.321

Cases handled in 2011. Administrative Courts

	Cases handled			Judgments
	Set down	Disposed of	Pending at the year end	
Administrative Courts	175.959	170.001	195.748	100.456
Central Administrative Courts	12.063	7.029	14.752	5.088
H.C.J. Contentious Administrative Chamber	85.580	93.426	145.962	65.709
National Court. Contentious Administrative Chamber	7.958	6.970	11.614	5.596
High Court 3rd Chamber	8.342	10.089	12.322	5.827
TOTAL	289.902	287.515	380.398	182.676

	Enforcement of Judgments		
	Set down	Disposed of	Pending at the year end
Administrative Courts	8.255	6.843	7.068
Central Administrative Courts	226	190	122
H.C.J. Contentious Administrative Chamber	6.394	5.778	7.879
National Court. Contentious Administrative Chamber	1198	418	1282
High Court 3rd Chamber	28	8	21
TOTAL	16.101	13.237	16.372

Cases handled in 2011. Labour Courts

	Cases handled			Judgments
	Set down	Disposed of	Pending at the year end	
Labour Courts	378.415	333.205	268.608	180.599
H.C.J. Labour Chamber	54.098	53.221	30.600	51.599
National Court. Labour Chamber	258	283	27	182
High Court 4th Chamber	4.920	4.879	4.107	822
TOTAL	437.691	391.588	303.342	233.202

	Enforcement of Judgments		
	Set down	Disposed of	Pending at the year end
Labour Courts		88.946	89.476
Courts of Enforcement Labour		13.922	14.505
H.C.J. Labour Chamber		45	53
National court. Labour Chamber		12	6
Labour Courts		-	-
TOTAL		102.925	104.040

RATES

Disposal rate. Number of proceedings disposed of divided by the number of incoming cases related to a certain period of time. It relates the number of incoming cases to the capability to decide the cases.

Pending rate. Number of pending proceedings at end of the year divided by the number of proceedings disposed of.

Decision rate: Number of judgements divided by the number of proceedings disposed of. Data is shown by percent

Clearance rate. A quotient where the numerator is the sum of the pending and incoming proceedings at the beginning of the period and the denominator is the number of cases disposed of in the same period.

Rates 2011 Ordered by Jurisdiction

	Disposed of	Pending	Judgement	Backlog
Civil	1,1	0,6	0,3	1,7
Criminal	1,0	0,2	0,1	1,2
Administrative	1,0	1,3	0,6	2,3
Labour	0,9	0,8	0,6	1,8
Military	1,0	0,4	0,8	1,4
High Court Special Chambers	1,0	0,4	0,2	1,4
TOTAL	1,0	0,3	0,2	1,3

Rates 2011. Civil

	Disposed of	Pending	Judgement	Backlog
Courts of First Instance	1,1	0,6	0,2	1,6
Comercial Courts	0,9	1,2	0,5	2,2
Violence against Women Courts	1,0	0,6	0,4	1,6
Family Courts of First Instance	1,0	0,4	0,5	1,4
Courts of First Instance and Enquiry	1,1	0,7	0,2	1,8
Juvenile Courts	1,6	0,7	0,1	2,1
Provincial courts. Civil Division	0,9	0,6	0,7	1,6
Provincial courts. Mixed Divisions	1,0	0,4	0,7	1,4
H.C.J. Civil and Criminal Chamber	0,8	0,6	0,3	1,6
High Court 1st Chamber	1,1	0,9	0,3	1,9
TOTAL	1,1	0,6	0,3	1,7

Rates 2011. Criminal

	Disposed of	Pending	Judgement	Backlog
Magistrates' Courts	1,0	0,1	0,1	1,1
Courts of First Instance and Enquiry	1,0	0,2	0,1	1,2
Violence against Women Courts	1,0	0,2	0,1	1,2
Juvenile Courts	1,1	0,5	0,6	1,5
Prison Supervisory Courts	1,0	0,1	-	1,1
Criminal Courts	1,0	0,9	0,9	1,9
Provincial Courts. Criminal Division	1,0	0,2	0,5	1,2
Provincial Courts. Mixed Divisions	1,0	0,2	0,4	1,2
H.C.J. Civil and Criminal Chamber	1,0	0,2	0,2	1,2
Central Enquiry Courts	1,4	0,3	-	1,3
Central Criminal Courts	1,4	0,5	0,7	1,5
Central Juvenile Courts	2,0	0,5	0,0	1,5
Central Prison Supervisory Court	1,0	0,1	-	1,1
National Court. Criminal Chamber	1,0	0,2	0,1	1,2
High Court 2nd Chamber	1,0	0,5	0,3	1,5
TOTAL	1,0	0,2	0,1	1,2

Rates 2011. Administrative

	Disposed of	Pending	Judgement	Backlog
Administrative Courts	1,0	1,2	0,6	2,1
Central Administrative Courts	0,6	2,1	0,7	3,1
H.C.J. Contentious Administrative Chamber	1,1	1,6	0,7	2,6
National Court. Contentious Administrative Chamber	0,9	1,7	0,8	2,7
High Court 3rd Chamber	1,2	1,2	0,6	2,2
TOTAL	1,0	1,3	0,6	2,3

Rates 2011. Labour

	Disposed of	Pending	Judgement	Backlog
Labour Courts	0,9	0,8	0,5	1,9
H.C.J. Labour Chamber	1,0	0,6	1,0	1,6
National Court. Labour Chamber	1,1	0,1	0,6	1,1
High Court 4th Chamber	1,0	0,8	0,2	1,8
TOTAL	0,9	0,8	0,6	1,8

EVOLUTION FROM 2010 TO 2011. Ordered by Jurisdiction

	Set down	Disposed of	Pending at the year end	Judgments	Court Writs
Civil	-10,7%	-0,1%	-11,4%	4,2%	-41,2%
Criminal	-1,5%	-0,8%	-2,6%	1,7%	-0,9%
Administrative	0,9%	-4,0%	0,9%	-2,0%	-12,4%
Labour	-1,5%	-2,7%	8,5%	-6,2%	-22,0%
Military	0,4%	-7,9%	1,0%	7,3%	-63,2%
High Court. Special Chambers	78,6%	83,3%	2,9%	118,2%	61,0%
TOTAL	-3,4%	-0,8%	-5,0%	0,8%	-9,3%

Evolution from 2010 to 2011. Civil

	Set down	Disposed of	Pending at the year end	Judgments	Court Writs
Courts of First Instance	-11,3%	2,1%	-11,6%	9,7%	-42,3%
Commercial Courts	2,8%	9,9%	11,6%	5,9%	-13,7%
Violence against Women Courts	2,3%	0,9%	1,8%	-3,6%	-16,3%
Family Courts of First Instance	5,1%	9,2%	9,6%	5,8%	-8,9%
Courts of First Instance and Enquiry	-16,8%	-5,1%	-17,2%	-1,3%	-46,5%
Juvenile Courts	-29,5%	-54,2%	-49,1%	-53,2%	-76,6%
Provincial Courts. Civil Division	10,0%	2,6%	17,9%	1,8%	-19,0%
Provincial Courts. Mixed Divisions	2,9%	4,4%	5,1%	4,9%	-15,0%
H.C.J. Civil and Criminal Chamber	2,6%	-14,8%	70,5%	43,5%	-30,7%
High Court 1st Chamber	-0,8%	-16,6%	-6,3%	22,8%	-28,0%
TOTAL	-10,7%	-0,1%	-11,4%	4,2%	-41,2%

Evolution from 2010 to 2011. Criminal

	Set down	Disposed of	Pending at the year end	Judgments	Court Writs
Magistrates' Courts	1,3%	1,5%	4,0%	7,8%	1,1%
Courts of First Instance and Enquiry	-4,7%	-4,0%	-7,3%	-4,6%	-4,5%
Violence against Women Courts	-1,5%	-2,9%	-8,6%	-2,6%	1,5%
Juvenile Courts	-5,9%	-6,8%	-14,7%	-8,9%	-3,6%
Prison Supervisory Courts	-9,4%	-4,1%	-33,3%	-	-
Criminal Courts	-1,3%	5,0%	5,5%	3,3%	31,2%
Provincial Courts. Criminal Division	2,3%	0,4%	4,9%	-2,1%	1,9%
Provincial Courts. Mixed Divisions	2,2%	6,9%	-3,2%	1,4%	11,3%
H.C.J. Civil and Criminal Chamber	5,1%	8,9%	-6,1%	18,5%	7,2%
Central Enquiry Courts	-47,3%	-39,1%	-32,2%	-	-39,7%
Central Criminal Courts	-36,5%	10,1%	-28,7%	-24,1%	3700,0%
Central Juvenile Courts	-75,0%	-33,3%	-50,0%	-100,0%	-50,0%
Central Prison Supervisory Court	-18,6%	-21,3%	34,9%	-	-
National Court. Criminal Chamber	-14,5%	-14,6%	-14,0%	-31,6%	-13,0%
High Court 2nd Chamber	11,1%	5,1%	4,2%	11,8%	2,5%
TOTAL	-1,5%	-0,8%	-2,6%	1,7%	-0,9%

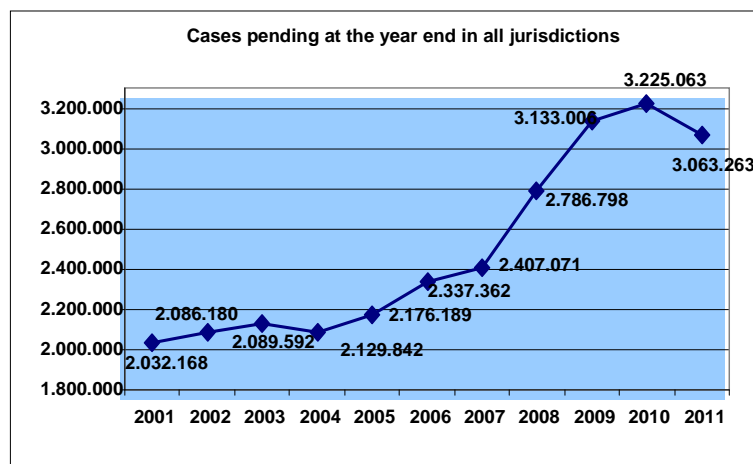
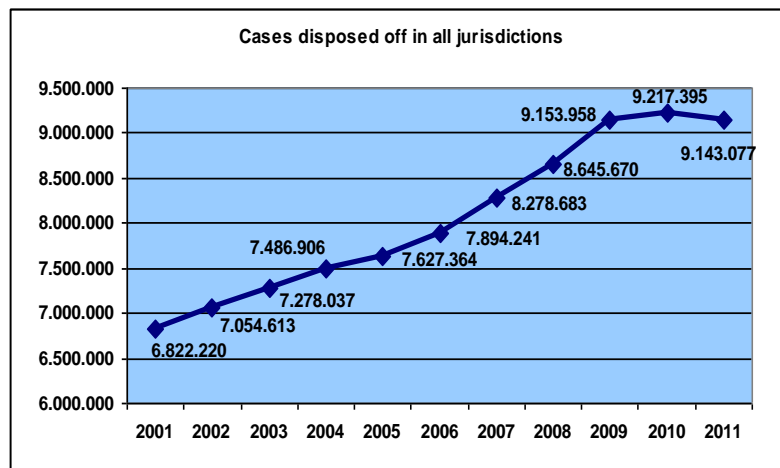
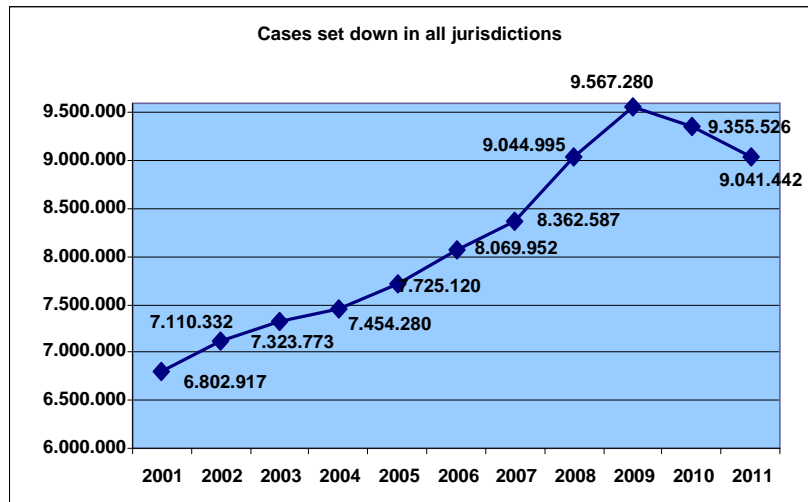
Evolution from 2010 to 2011. Administrative

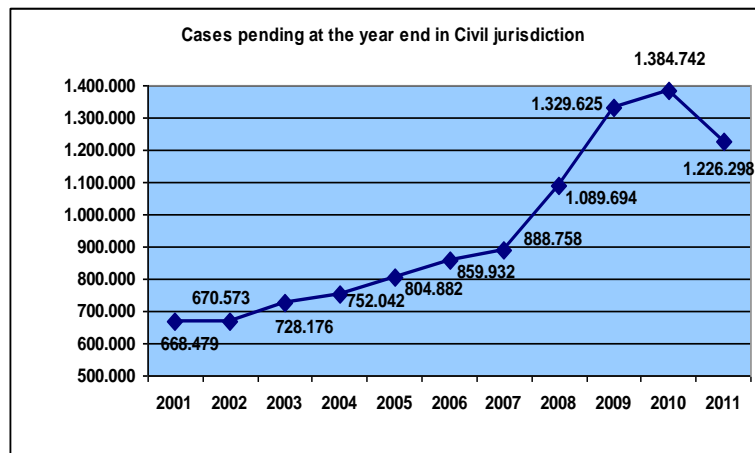
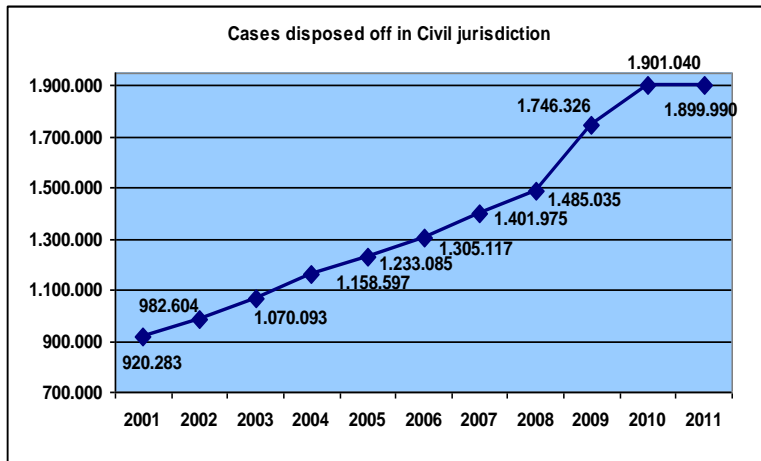
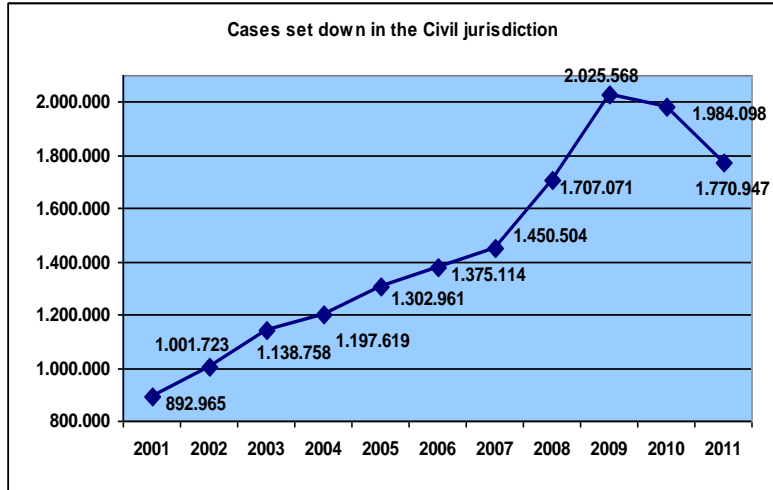
	Set down	Disposed of	Pending at the year end	Judgments	Court Writs
Administrative Courts	-0,2%	-5,5%	4,7%	-0,2%	-18,7%
Central Administrative Courts	83,0%	15,1%	52,5%	21,0%	-23,1%
H.C.J. Contentious Administrative Chamber	-2,4%	-3,8%	-6,2%	-7,9%	16,7%
National Court. Contentious Administrative Chamber	1,3%	-1,1%	8,9%	-1,2%	-12,3%
High Court 3rd Chamber	-7,2%	11,1%	-12,4%	29,4%	-46,7%
TOTAL	0,9%	-4,0%	0,9%	-2,0%	-12,4%

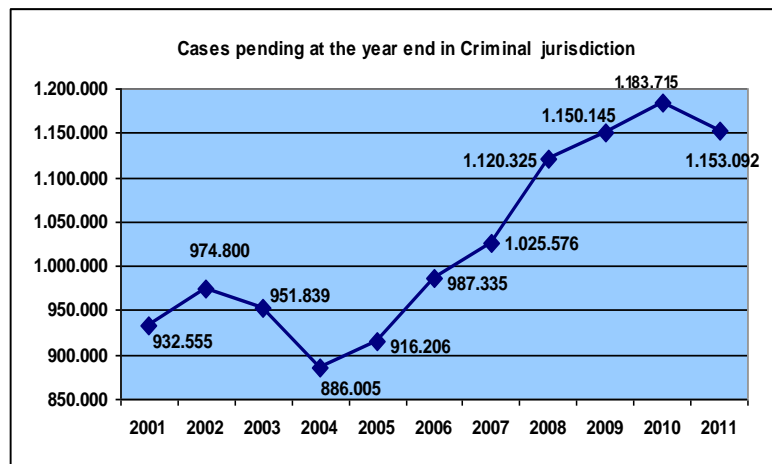
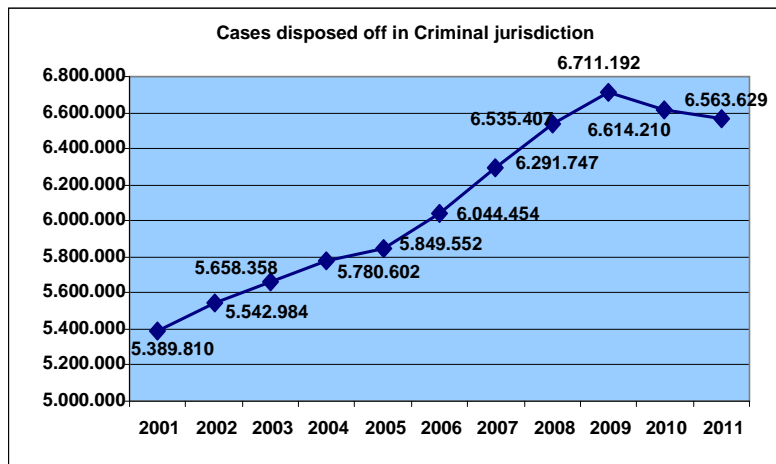
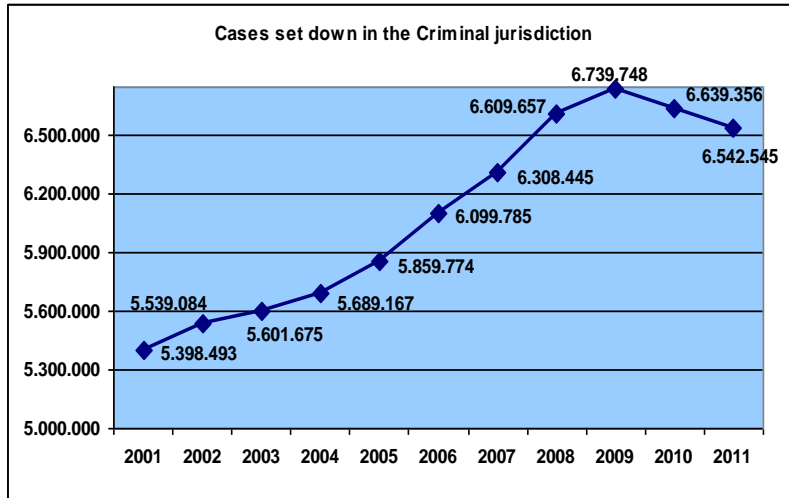
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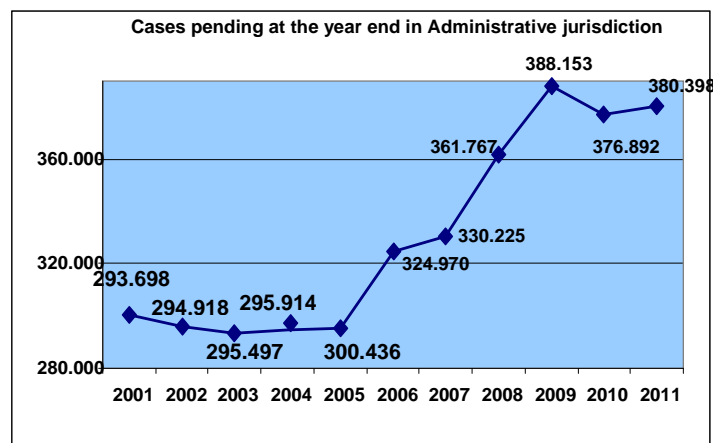
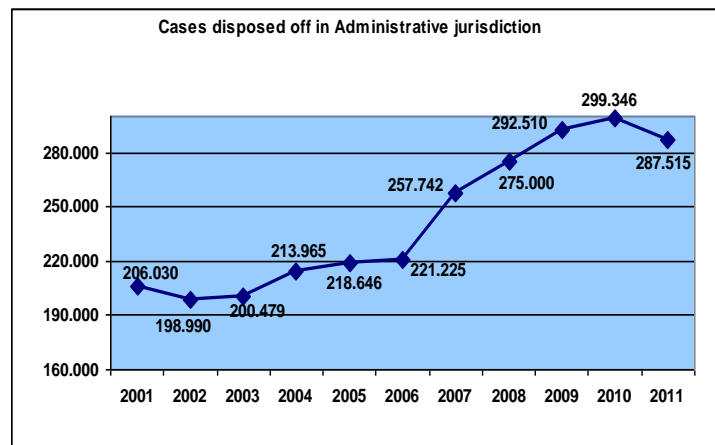
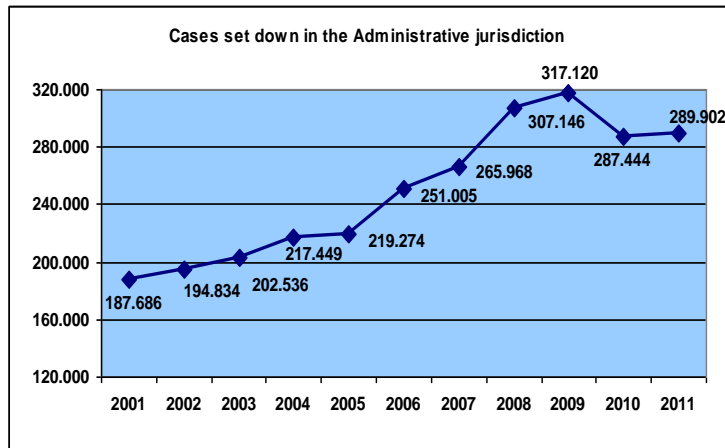
	Set down	Disposed of	Pending at the year end	Judgments	Court Writs
Labour Courts	-2,0%	-2,7%	9,3%	-7,2%	-
H.C.J Labour Chamber	2,4%	-2,4%	3,1%	-2,2%	-22,5%
National Court. Labour Chamber	-4,8%	32,9%	-57,8%	40,0%	-44,4%
High Court 4th Chamber	-3,4%	-10,1%	1,0%	-10,7%	-21,6%
TOTAL	-1,5%	-2,7%	8,5%	-6,2%	-22,0%

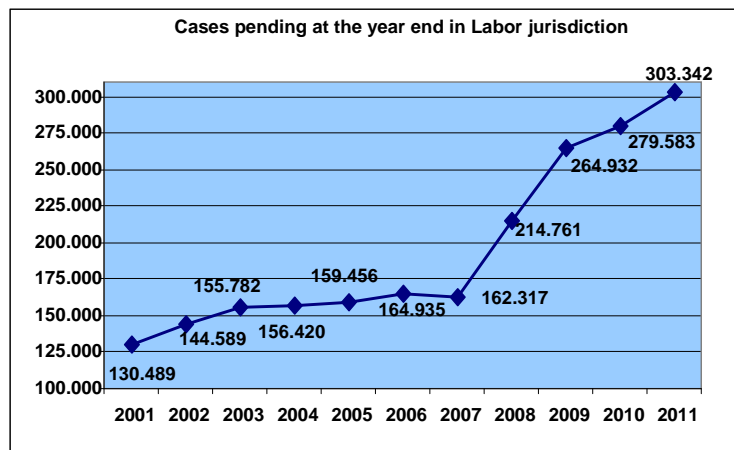
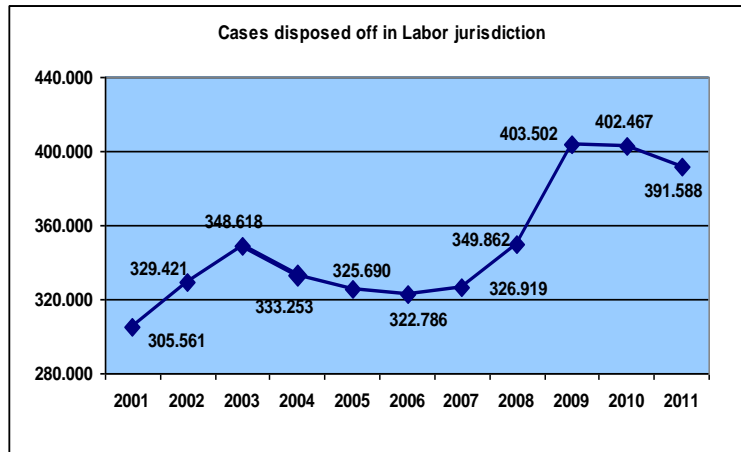
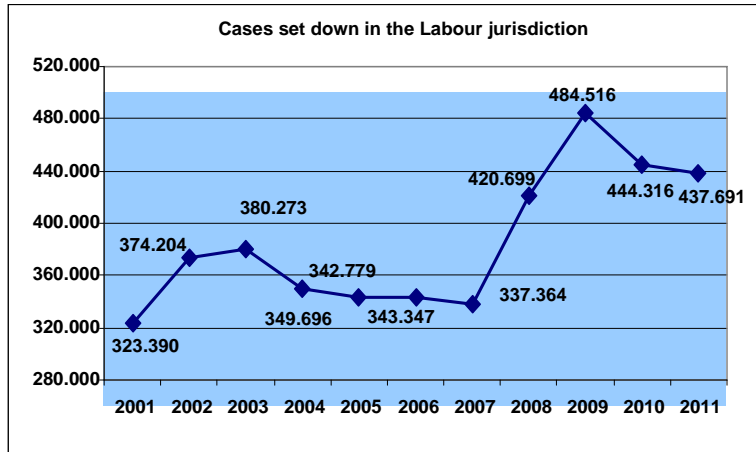
TIME SERIES

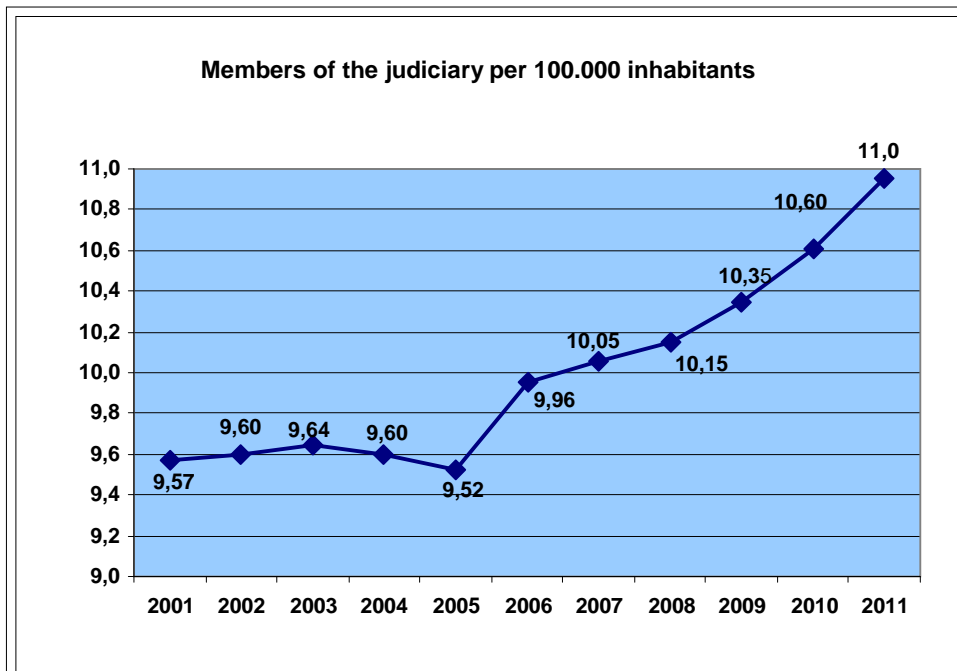
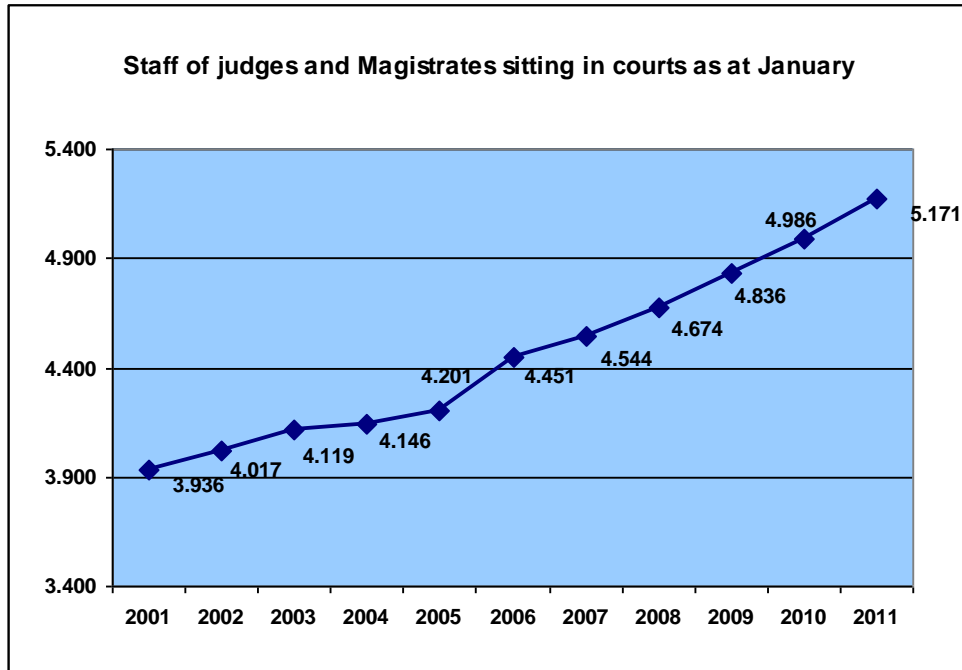












HIGH COURTS OF JUSTICE DATA

Cases set down in 2011

	Civil	Criminal	Administrative	Labour	Total
Andalusia	328.445	1.443.353	57.738	76.503	1.906.039
Aragon	44.399	151.012	5.816	9.995	211.222
Asturias	43.667	114.747	6.107	15.406	179.927
Balearic Islands	48.553	161.723	4.135	8.637	223.048
Canary Islands	92.853	306.509	9.218	25.163	433.743
Cantabria	24.884	79.009	3.623	6.132	113.648
Castille and Leon	91.223	286.934	13.046	22.220	413.423
Castille - La Mancha	64.320	229.607	9.041	16.132	319.100
Catalonia	286.635	998.073	22.187	67.009	1.373.904
Valencian Region	210.915	749.921	27.094	42.816	1.030.746
Extremadura	31.222	116.921	4.547	5.568	158.258
Galicia	102.951	350.129	13.623	33.534	500.237
Madrid	243.357	1.037.705	59.809	63.342	1.404.213
Murcia	58.220	209.710	10.217	12.480	290.627
Navarre	18.743	64.863	3238	4.210	91.054
Basque Country	65.627	199.893	10.031	20.340	295.891
Rioja (La)	11.318	24.460	2.069	3.026	40.873

Percentage of cases received in 2011 relative to the total cases in the H.C.J.

	Civil	Criminal	Administrative	Labour	Total
Andalusia	18,6%	22,1%	22,1%	17,7%	21,2%
Aragon	2,5%	2,3%	2,2%	2,3%	2,4%
Asturias	2,5%	1,8%	2,3%	3,6%	2,0%
Balearic Islands	2,7%	2,5%	1,6%	2,0%	2,5%
Canary Islands	5,3%	4,7%	3,5%	5,8%	4,8%
Cantabria	1,4%	1,2%	1,4%	1,4%	1,3%
Castille and Leon	5,2%	4,4%	5,0%	5,1%	4,6%
Castille - La Mancha	3,6%	3,5%	3,5%	3,7%	3,6%
Catalonia	16,2%	15,3%	8,5%	15,5%	15,3%
Valencian Region	11,9%	11,5%	10,4%	9,9%	11,5%
Extremadura	1,8%	1,8%	1,7%	1,3%	1,8%
Galicia	5,8%	5,4%	5,2%	7,8%	5,6%
Madrid	13,8%	15,9%	22,9%	14,6%	15,6%
Murcia	3,3%	3,2%	3,9%	2,9%	3,2%
Navarre	1,1%	1,0%	1,2%	1,0%	1,0%
Basque Country	3,7%	3,1%	3,8%	4,7%	3,3%
Rioja (La)	0,6%	0,4%	0,8%	0,7%	0,5%

Cases disposed of in 2011

	Civil	Criminal	Administrative	Labour	Total
Andalusia	332.710	1.446.307	63.554	62.150	1.904.721
Aragon	49.015	152.184	5.499	8.908	215.606
Asturias	45.981	115.392	5.650	14.291	181.314
Balearic Islands	53.129	162.494	3.704	6.598	225.925
Canarias	108.583	310.457	9.255	24.266	452.561
Cantabria	27.106	77.283	3.552	5.839	113.780
Castille and Leon	96.924	284.917	15.398	21.298	418.537
Castille-La Mancha	66.188	222.691	8.344	14.019	311.242
Cataluña	313.194	1.015.816	22.031	61.929	1.412.970
Valencian Region.	232.038	752.635	27.135	34.612	1.046.420
Extremadura	31.607	115.286	4.998	4.985	156.876
Galicia	107.329	350.388	16.589	30.915	505.221
Madrid	271.151	1.037.492	49.907	57.581	1.416.131
Murcia	61.123	210.178	10.295	11.361	292.957
Navarre	20.587	66.512	3.041	3.910	94.050
Basque Country	67.594	201.093	12.895	20.268	301.850
Rioja (La)	11.889	24.144	1.580	3.496	41.109

Cases pending at the year 2011 end

	Civil	Criminal	Administrative	Labour	Total
Andalusia	269.008	206.921	82.424	56.915	615.268
Aragon	20.655	18.641	6.120	5.705	51.121
Asturias	17.571	17.911	5.504	6.152	47.138
Balearic Islands	38.301	34.626	4.491	8.039	85.457
Canarias	71.716	51.334	11.248	20.849	155.147
Cantabria	15.997	15.483	3.088	3.821	38.389
Castille and Leon	43.151	54.470	16.817	11.731	126.169
Castille-La Mancha	54.617	71.561	13.750	12.024	151.952
Cataluña	173.023	177.661	33.368	44.986	429.038
Valencian Region.	164.166	152.890	31.965	30.113	379.134
Extremadura	19.172	22.620	4.328	2.680	48.800
Galicia	56.648	69.031	18.644	29.947	174.270
Madrid	181.518	167.654	78.825	43.549	471.546
Murcia	57.567	44.504	14.621	11.479	128.171
Navarre	7.504	8.724	4.126	2.381	22.735
Basque Country	27.480	30.056	10.710	7.811	76.057
Rioja (La)	4.873	4.483	1.681	1.026	12.063

Pending rate in 2011

	Civil	Criminal	Administrative	Labour	Total
Andalusia	0,8	0,1	1,3	0,9	0,3
Aragon	0,4	0,1	1,1	0,6	0,2
Asturias	0,4	0,2	1,0	0,4	0,3
Balearic Islands	0,7	0,2	1,2	1,2	0,4
Canary Islands	0,7	0,2	1,2	0,9	0,3
Cantabria	0,6	0,2	0,9	0,7	0,3
Castille and Leon	0,4	0,2	1,1	0,6	0,3
Castille la Mancha	0,8	0,3	1,6	0,9	0,5
Catalonia	0,6	0,2	1,5	0,7	0,3
Valencian Region	0,7	0,2	1,2	0,9	0,4
Extremadura	0,6	0,2	0,9	0,5	0,3
Galicia	0,5	0,2	1,1	1,0	0,3
Madrid	0,7	0,2	1,6	0,8	0,3
Murcia	0,9	0,2	1,4	1,0	0,4
Navarre	0,4	0,1	1,4	0,6	0,2
Basque Country	0,4	0,1	0,8	0,4	0,3
Rioja (La)	0,4	0,2	1,1	0,3	0,3
Spain	0,6	0,2	1,3	0,8	0,3

Disposal rate in 2011

	Civil	Criminal	Administrative	Labour	Total
Andalusia	1,0	1,0	1,1	0,8	1,0
Aragon	1,1	1,0	0,9	0,9	1,0
Asturias	1,1	1,0	0,9	0,9	1,0
Balearic Islands	1,1	1,0	0,9	0,8	1,0
Canary Islands	1,2	1,0	1,0	1,0	1,0
Cantabria	1,1	1,0	1,0	1,0	1,0
Castille and Leon	1,1	1,0	1,2	1,0	1,0
Castille la Mancha	1,0	1,0	0,9	0,9	1,0
Catalonia	1,1	1,0	1,0	0,9	1,0
Valencian Region	1,1	1,0	1,0	0,8	1,0
Extremadura	1,0	1,0	1,1	0,9	1,0
Galicia	1,0	1,0	1,2	0,9	1,0
Madrid	1,1	1,0	0,8	0,9	1,0
Murcia	1,0	1,0	1,0	0,9	1,0
Navarre	1,1	1,0	0,9	0,9	1,0
Basque Country	1,0	1,0	1,3	1,0	1,0
Rioja (La)	1,1	1,0	0,8	1,2	1,0
Spain	1,1	1,0	1,0	0,9	1,0

Clearance rate in 2011

	Civil	Criminal	Administrative	Labour	Total
Andalusia	1,8	1,1	2,3	2,0	1,3
Aragon	1,4	1,1	2,1	1,7	1,2
Asturias	1,4	1,2	2,0	1,5	1,3
Balearic Islands	1,8	1,2	2,2	2,3	1,4
Canary Islands	1,7	1,2	2,1	1,9	1,3
Cantabria	1,6	1,2	1,9	1,7	1,3
Castille and Leon	1,5	1,2	2,0	1,6	1,3
Castille la Mancha	1,9	1,3	2,6	1,9	1,5
Catalonia	1,6	1,2	2,5	1,7	1,3
Valencian Region	1,8	1,2	2,2	2,0	1,4
Extremadura	1,6	1,2	1,9	1,7	1,3
Galicia	1,5	1,2	2,2	2,0	1,4
Madrid	1,7	1,2	2,6	1,8	1,3
Murcia	2,0	1,2	2,4	2,0	1,5
Navarre	1,3	1,1	2,3	1,6	1,2
Basque Country	1,4	1,1	1,9	1,4	1,3
La Rioja	1,4	1,2	2,1	1,3	1,3
Spain	1,7	1,2	2,3	1,8	1,3

Percentage of trials held relative to those whose date has been fixed

	Courts of First Instance, Magistrates' Courts and Courts of First Instance and Enquiries			Courts of Violence Against Women		
	Civil	Total trials for minor offences	Summary trials for minor offences	Civil	Total trials for minor offences	Summary trials for minor offences
Andalusia	77,9	80,9	84,9	83,2	91,7	96,3
Aragon	81,6	88,2	92,1	77,2	88,9	94,9
Asturias	77,7	84,0	88,8	85,6	97,6	98,2
Balearic Islands	75	80,3	88,8	81,8	96,2	99,0
Canary Islands	73,5	81,3	86,8	74	93,4	96,6%
Cantabria	81	81,7	90,2	77,8	97,5	100,0
Castille and Leon	79,5	83,0	92,4	88,7	89,8	97,4
Castille la Mancha	77,1	78,2	86,6	89,8	91,9	85,5
Catalonia	75	82,0	90,4	81,3	92,9	96,0
Valencian Region	78,1	78,7	87,3	80,3	90,1	95,8
Extremadura	74,7	80,7	88,3	83,2	88,4	96,5
Galicia	80,6	83,2	91,8	84,6	92,3	100,0
Madrid	80	81,3	94,8	82,6	90,2	95,5
Murcia	81,4	79,2	90,9	74,9	93,9	97,8
Navarre	82,2	88,1	94,0	78,7	98,1	100,0
Basque Country	77,5	85,8	93,4	79,7	90,7	93,9
La Rioja	85,9	87,0	92,9	79,4	86,2	86,4%
Spain	77,9	81,4	88,8	81,8	91,9	95,9

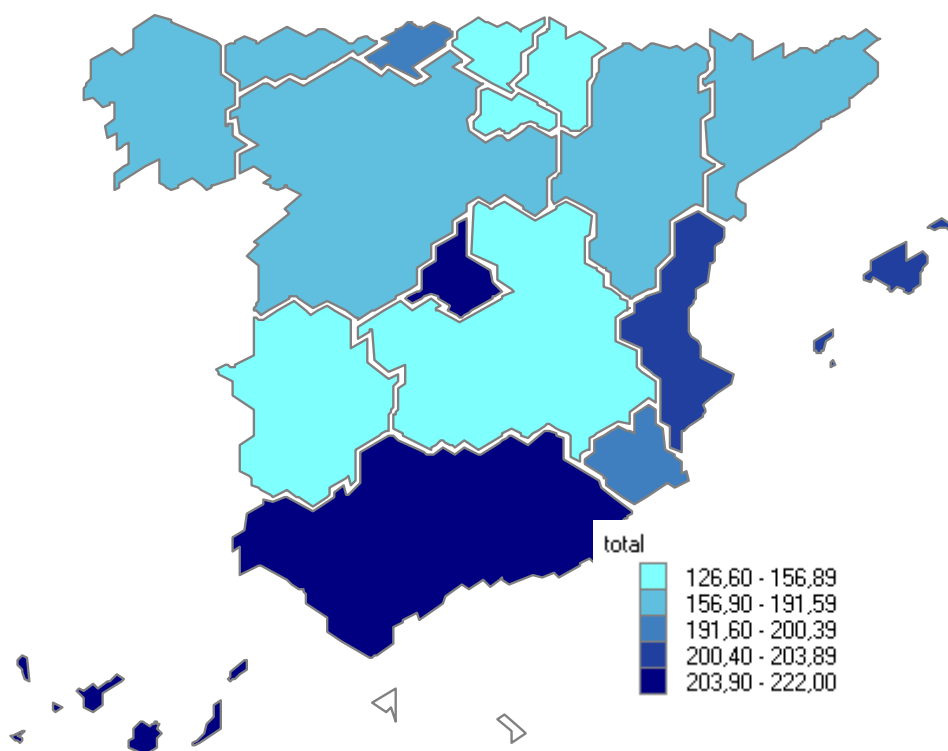
	Criminal Courts		Juvenile Courts		Provincial Courts
	Total trials	Fasts-track trials	Civil	Criminal	Criminal
Andalusia	74,6	79,8	83,9	58,9	84,6
Aragon	86,5	92,8	87,3	100,0	84,5
Asturias	87,7	91,6	88,8	50,0	83,8
Balearic Islands	79,9	81,6	78,8	100,0	78,4
Canary Islands	69,8	73,7	80,6	-	81,5
Cantabria	87,1	91,3	79,0	50,0	85,2
Castille and Leon	82,5	90,9	86,6	89,3	84,3
Castille la Mancha	74,3	82,6	84,7	100,0	78,8
Catalonia	72,9	78,6	69,2	81,8	81,4
Valencian Region	71,3	80,3	78,0	100,0	73,5
Extremadura	81,4	87,2	81,9	-	78,6
Galicia	80,1	86,5	78,7	77,9	89,6
Madrid	69,9	81,0	69,6	76,9	86,0
Murcia	72,1	82,6	89,2	100,0	80,1
Navarre	86,0	90,7	87,4	-	87,9
Basque Country	75,8	84,7	82,8	100,0	81,0
La Rioja	81,4	84,7	91,2	-	84,3
Spain	74,6	80,7	79,0	77,7	82,4

	Commercial Courts	Administrative Courts	Labour Courts
Andalusia	77,9	85,4	67,7
Aragon	81,4	88,9	65,9
Asturias	74,9	85,7	73,1
Balearic Islands	67,9	88,9	62,4
Canary Islands	82,2	84,9	62,8
Cantabria	58,1	85,1	70,8
Castille and Leon	72,7	88,8	77,1
Castille la Mancha	73,9	86,6	68,4
Catalonia	79,0	84,8	66,7
Valencian Region	76,5	90,4	66,9
Extremadura	73,5	72,4	74,0
Galicia	77,5	83,8	73,5
Madrid	82,4	91,8	68,5
Murcia	74,8	90,6	68,2
Navarre	82,9	83,5	66,0
Basque Country	85,2	86,4	57,6
La Rioja	80,9	86,2	67,3
Spain	78,1	87,1	67,9

Litigation rate 2011

	Civil	Criminal	Administrative	Labour	Total
Andalusia	38,3	168,1	6,7	8,9	222,0
Aragon	33,0	112,2	4,3	7,4	156,9
Asturias	40,4	106,1	5,6	14,2	166,4
Balearic Islands	43,6	145,3	3,7	7,8	200,4
Canary Islands	43,7	144,1	4,3	11,8	203,9
Cantabria	42,0	133,2	6,1	10,3	191,6
Castille and Leon	35,7	112,2	5,1	8,7	161,6
Castille la Mancha	30,4	108,5	4,3	7,6	150,9
Catalonia	38,0	132,4	2,9	8,9	182,2
Valencian Region	41,2	146,5	5,3	8,4	201,4
Extremadura	28,1	105,4	4,1	5,0	142,7
Galicia	36,8	125,3	4,9	12,0	178,9
Madrid	37,5	159,9	9,2	9,8	216,4
Murcia	39,6	142,7	7,0	8,5	197,7
Navarre	29,2	101,0	5,0	6,6	141,8
Basque Country	30,0	91,5	4,6	9,3	135,4
La Rioja	35,0	75,7	6,4	9,4	126,6
Spain	37,5	138,6	6,1	9,3	191,6

LITIGATION RATE BY HCJ (*)



(*) Number of cases set down per 1.000 inhabitants

REQUEST LETTERS/ COMMON OFFICES

Request letters

Courts	932.304
Common Offices	659.367
Total	1.591.671

Common Offices

Proceedings handled

	Set down	Disposed of successfully	Others disposed of	Pending at the year end
Personal proceedings	4.800.307	3.364.327	1.454.549	217.693
Proceedings on Commission	179.021	113.356	65.522	24.918
Seizures	96.993	56.889	43.977	10.660
Evictions	58.241	40.740	15.036	10.364
Others	23.787	15.727	6.509	3.894

Venue of undertaking

	In the Service venue	Outside Service venue	Total
Personal proceedings	1.001.944	3.934.465	4.936.409
Proceedings on Commission	28.834	154.581	183.415

	Proceedings generated by the own service	Proceedings in prisons
Personal proceedings	82.928	203.194
Proceedings on Commission	-	23.667

Average length of time (days)

	Individual Proceedings	Seizures	Evictions
	14,3	28,6	33,4

NUMBER OF CONVICTS AS AT 31ST DECEMBER 2011²³

	Convicts			% Foreigners		
	Men	Women	Total	Men	Women	Total
Andalusia	15.069	1.105	16.174	21,0%	20,4%	21,0%
Aragon	2.357	121	2.478	46,5%	43,8%	46,3%
Asturias	1.335	109	1.444	11,6%	17,4%	12,0%
Balearic Islands	1.613	158	1.771	39,9%	38,0%	39,8%
Canary Islands	3.253	314	3.567	21,1%	35,4%	22,3%
Cantabria	650	21	671	17,8%	14,3%	17,7%
Castille and Leon	5.363	45	5.757	50,2%	368,9%	49,6%
Castille la Mancha	1.923	394	1.968	35,8%	4,8%	35,9%
Catalonia	9.759	738	10.497	46,2%	41,2%	45,8%
Valencian Region.	6.834	563	7.397	30,9%	23,3%	30,4%
Extremadura	1.260	57	1.317	19,5%	17,5%	19,4%
Galicia	3.489	212	3.701	25,6%	17,0%	25,1%
Rioja (La)	8.364	1.139	9.503	51,1%	61,4%	52,3%
Madrid	1.523	87	1.610	27,4%	34,5%	27,8%
Murcia	230	21	251	39,6%	19,0%	37,8%
Navarre	1.306	135	1.441	34,8%	22,2%	33,6%
Basque Country	350	21	371	36,6%	23,8%	35,8%
Ceuta	226	34	260	29,6%	23,5%	28,8%
Melilla	280	14	294	53,9%	57,1%	54,1%
Total	65.184	5.288	70.472	34,6%	36,3%	34,8%

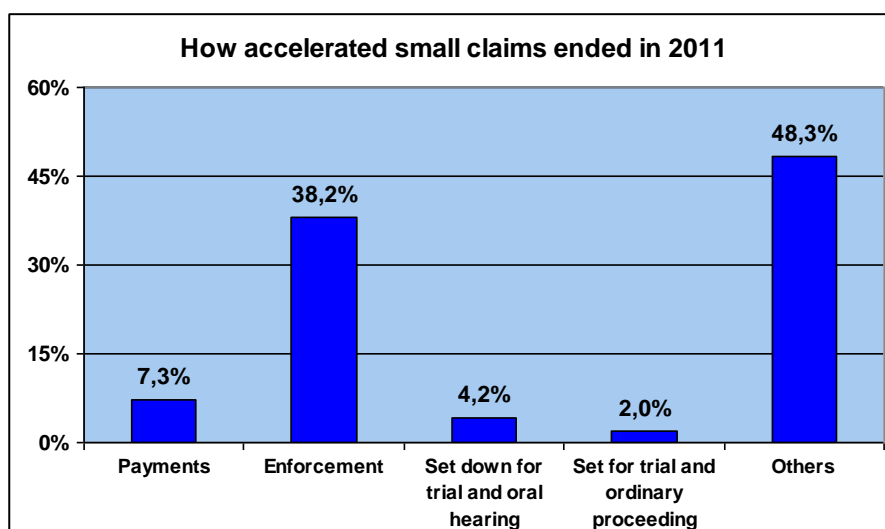
²³ Source: Home Office. General Direction of Penitentiary Institutions. General Statistics of penitentiary population.

IMPORTANT CASES HANDLING

SMALL DEBTS PROCEEDINGS²⁴

	2007	2008	2009	2010	2011
Set down	420.599	645.976	856.875	895.127	683.704
Disposed of	394.594	499.543	689.756	850.330	811.668
Pending at the year end	282.504	422.884	572.384	605.755	467.291

	Evolution 2007/2008	Evolution 2008/2009	Evolution 2009/2010	Evolution 2010/2011
Set down	53,60%	32,60%	4,50%	-23,60%
Disposed of	26,60%	38,10%	23,30%	-4,50%
Pending at the year end	49,70%	35,40%	5,80%	-22,90%



	Enforcements set down	Enforcements of Small debts proceedings	% Enforcements due to Small debts proceedings
2004	339.968	99.370	29,20%
2005	368.206	116.100	31,50%
2006	369.342	125.271	33,90%
2007	401.778	144.439	35,90%
2008	505.425	184.085	36,40%
2009	685.211	267.222	39,00%
2010	696.276	304.333	43,70%
2011	650.750	309.799	47,60%

²⁴ Figures from Commercial courts are not included

DIVORCES, SEPARATIONS AND NON-CONTENTIOUS PROCEEDINGS

DIVORCES AND SEPARATIONS

	Annulment	Consensual Divorces	Contested Divorces	Separation by mutual agreement	Contested Separations
Andalusia	52	11.095	10.928	931	665
Aragon	5	1.699	941	123	53
Asturias	3	1.708	1.122	133	54
Balearic Islands	3	1.879	1.165	117	32
Canary Islands	6	3.384	3.180	161	123
Cantabria	0	858	527	49	33
Castille and Leon	2	2.663	1.850	208	132
Castille-La Mancha	2	2.402	1.957	193	88
Catalonia	32	13.834	7.077	935	322
Valencian	16	8.677	5.633	604	262
Extremadura	0	1.096	867	123	73
Galicia	21	3.861	3.066	270	142
Madrid	21	9.609	6.168	661	285
Murcia	0	1.922	1.583	125	102
Navarre	1	838	449	53	24
Basque Country	10	2.900	1.547	157	81
Rioja (La)	2	426	268	29	4
Total	176	68.851	48.328	4.872	2.475

Non-contentious proceedings

	Set down	Disposed of	Pending at the year end
Andalusia	8.772	9.764	8.203
Aragon	1.903	2.008	799
Asturias	2.111	2.218	934
Balearic Islands	1.068	1.152	831
Canary Islands	2.240	2.549	2.731
Cantabria	975	1.080	510
Castille and Leon	6.142	6.020	3.479
Castille-La Mancha	2.093	2.161	2.641
Catalonia	6.180	6.828	4.869
Valencian	4.819	5.385	4.695
Extremadura	1.246	1.278	1.091
Galicia	4.159	3.915	2.324
Madrid	6.874	8.007	5.082
Murcia	1.414	1.575	1.468
Navarre	1.078	978	487
Basque Country	3.411	3.482	1.307
Rioja (La)	481	554	253
Total	54.966	58.954	41.704

BANKRUPTCY PROCEEDINGS SET DOWN IN THE COMMERCIAL COURTS

	2010	2011	Evolution 2010/2011
Andalusia	820	963	17,4%
Aragon	250	246	-1,6%
Asturias	157	104	-33,8%
Balearic Islands	273	334	22,3%
Canary Islands	238	192	-19,3%
Cantabria	43	77	79,1%
Castille and Leon	315	324	2,9%
Castille la Mancha	260	305	17,3%
Catalonia	1.518	1.564	3,0%
Valencian Region.	1.040	1.241	19,3%
Extremadura	63	115	82,5%
Galicia	403	491	21,8%
Madrid	1.074	1.141	6,2%
Murcia	240	344	43,3%
Navarre	83	99	19,3%
Basque Country	315	437	38,7%
Rioja (La)	44	50	13,6%
Total	7.136	8.027	12,5%

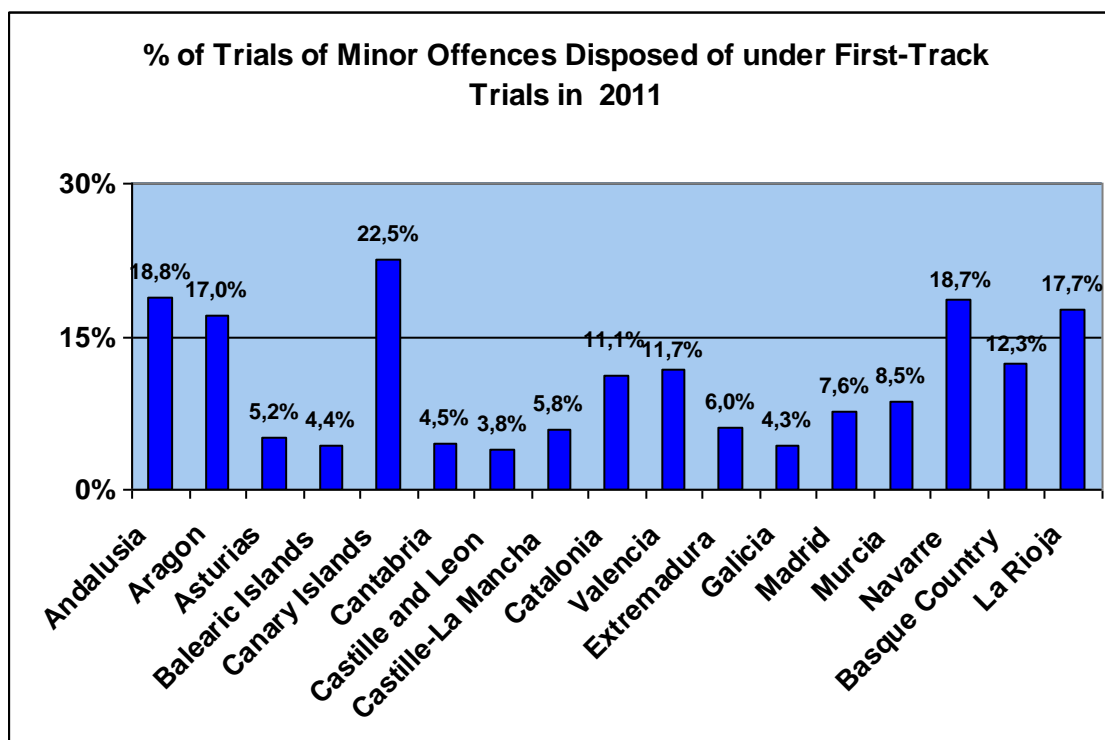
On Bankruptcy and on liquidation

	On receivership			On liquidation		
	C. voluntary	C. of necessity	Total	Set down and reopened	Disposed of	Pending at the year end
Andalucía	555	57	612	246	31	637
Aragón	103	92	195	103	54	177
Asturias	65	1	66	44	4	107
Illes Balears	213	28	241	107	1	294
Canarias	142	2	144	24	1	50
Cantabria	55	1	56	23	3	95
Castilla y León	170	7	177	187	75	347
Castilla-La Mancha	245	5	250	82	40	173
Cataluña	1.287	83	1.370	820	420	1.306
C. Valenciana	790	23	813	509	218	943
Extremadura	66	3	69	30	7	82
Galicia	396	8	404	230	113	494
Madrid	684	25	709	427	145	619
Murcia	205	10	215	105	38	148
Navarra	62	1	63	64	21	172
País Vasco	302	6	308	302	95	621
La Rioja	30	4	34	24	21	69
Total	5.370	356	5.726	3.327	1.287	6.334

FAST-TRACK CRIMINAL PROCEDURES ²⁵

Urgent Proceedings	Approval Proceedings	% of Urgent Proceedings disposed of as Fast Track
227.129	104.574	46,0%

Minor Offences Trials disposed of	Minor Offences Trials disposed of as Fast-Tracks	% Trials of Offences disposed of as Fast-Tracks
984.904	113.647	11,5%



²⁵ Both those pertaining to Courts of First Instance and Enquiry as well as to Courts of Violence Against Women have been included

JURY TRIALS. REMAND PRISONER CAUSES

Proceedings heard before Jury

	Involving remand prisoner	Non remand prisoner	TOTAL
Courts of First Instance and Enquiry	148	131	279
Violence against women Courts	50	9	59
Total	198	140	338

	Total	% Guilty	% Non guilty
Domestic Violence	23	82,6%	17%
Violence against Women	29	93,1%	6,9%
Rest	299	90,3%	9,7%
Total	351	90,0%	10,0%

Remand Prisoner Causes

Courts of First Instance and Enquiry	4.328
Violence against Women Courts	379
Provincial Courts	2.048
Criminal Courts	1.040
Central Enquiry Court	117
National Court Criminal Chamber	98
Total	8.010

IMMIGRATION

	2007	2008	2009	2010	2011
Immigration Cases set down in the H.C.J. Contentious Administrative Chamber	1.027	832	1.351	1.026	997
Immigration Cases set down in the Administrative Courts	52.050	57.507	52.139	35.141	36.499
Immigration Cases set down in the Magistrates' Courts	23.956	24.387	21.155	16.974	17.358
Foreigner population registered as at 1 January	4.519.554	5.268.762	5.648.671	5.747.734	5.751.487

Percentage of Immigration cases to the overall cases set down in 2011

	Administrative Court	H.C.J.
Andalusia	15,7%	0,1%
Aragon	20,7%	0,1%
Asturias	5,2%	0,0%
Balearic Islands	20,6%	0,0%
Canary Islands	8,7%	0,2%
Cantabria	9,0%	0,0%
Castille and Leon	10,7%	0,0%
Castille-La Mancha	18,7%	0,0%
Catalonia	26,0%	0,0%
Valencian Region	24,4%	0,0%
Extremadura	8,2%	0,0%
Galicia	4,5%	0,0%
Madrid	32,4%	6,7%
Murcia	27,8%	0,0%
Navarre	17,3%	0,0%
Basque Country	16,4%	0,0%
Rioja (La)	9,4%	0,0%
Total	20,4%	1,8%

DOMESTIC VIOLENCE

		Protection Orders	Formal Complaints made	
Total		3.843	19.893	
Victim	Men	Spanish	1.239	6.849
		Spanish underage	127	534
		Foreign	175	1.070
		Foreign underage	31	170
	Women	Spanish	2.070	9.821
		Spanish underage	152	582
		Foreign	323	1.729
		Foreign underage	46	207
Charged	Spanish men	2.461	11.520	
	Men Foreign men	415	2.140	
	Spanish women	780	5.229	
	Foreign women	213	1.336	

	Formal Complaints 2011	Formal Complaints per 10,000 inhabitants in 2011
Andalusia	4.455	5,2
Aragon	204	1,5
Asturias	558	5,2
Balearic Islands	662	5,9
Canary Islands	1.441	6,8
Cantabria	296	5,0
Castille and Leon	1049	4,1
Castille-La Mancha	604	2,9
Catalonia	1.789	2,4
Valencian Region.	2.009	3,9
Extremadura	287	2,6
Galicia	1.231	4,4
Madrid	3.141	4,8
Murcia	707	4,8
Navarre	145	2,3
Basque Country	1.271	5,8
Rioja (La)	44	1,4
Spain	19.893	4,2

Domestic Violence

Defendants ordered by nationality

	Guilty	Acquitted	Defendant	Population
Spaniards	85,0%	87,9%	86,4%	87,8%
Foreigners	15,0%	12,1%	13,6%	12,2%

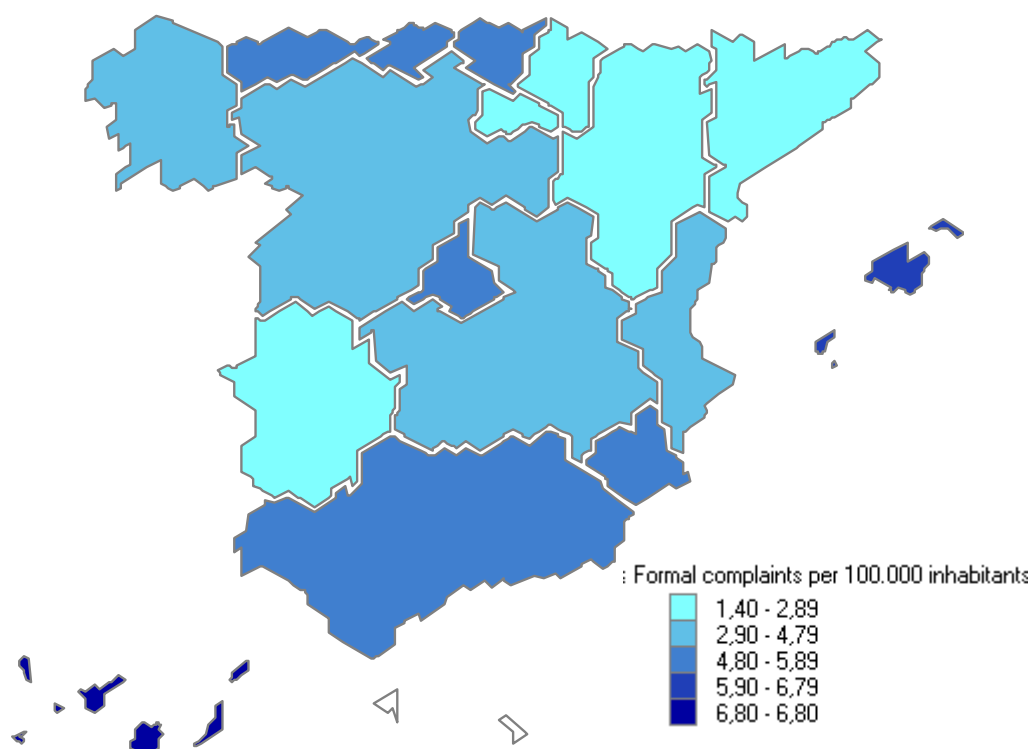
Defendants ordered by sex

	Guilty	Acquitted	Defendant
Men	77,7%	61,8%	70,0%
Women	22,3%	38,2%	30,0%

Defendants ordered by sex and nationality

	Guilty		Acquitted	
	Spaniards	Foreigners	Spaniards	Foreigners
Men	34,3%	5,9%	26,5%	3,3%
Women	9,7%	1,9%	15,8%	2,6%

Formal Complaints per 10.000 inhabitants



VIOLENCE AGAINST WOMEN

	Set down in the Court	Set down from others bodies	Reopening	Disposed of	Pending at the year end
Urgent Procedures	51.919	5.954	30	57.974	241
Summaries	288	10	13	299	181
Preliminary Enquiries	71.420	17.042	1.141	88.276	23.309
Instant Committals	33.829	353	154	35.791	11.575
Minor offences Trials	9.889	362	18	10.178	1.368
Jury Procedures	58	0	0	70	56

Protection orders, charged and victims

Protection Orders	Aggrieved				Respondent	
	Spaniard women	Spaniard women underage	Foreigner women	Foreigner women underage	Spaniard men	Foreigner men
35.813	22.987	590	11.969	271	23.735	12.069

Protection orders by the petitioner

Aggrieved spouse	Other persons	Public Prosecutor	Judge	Administration
93,7%	0,4%	4,5%	1,0%	0,0%

Defendants ordered by nationality

	Guilty	Acquitted	Defendant	Population
Spaniards	69,9%	81,0%	72,6%	87,8%
Foreigners	30,1%	19,0%	27,4%	12,2%

Defendants ordered by sex

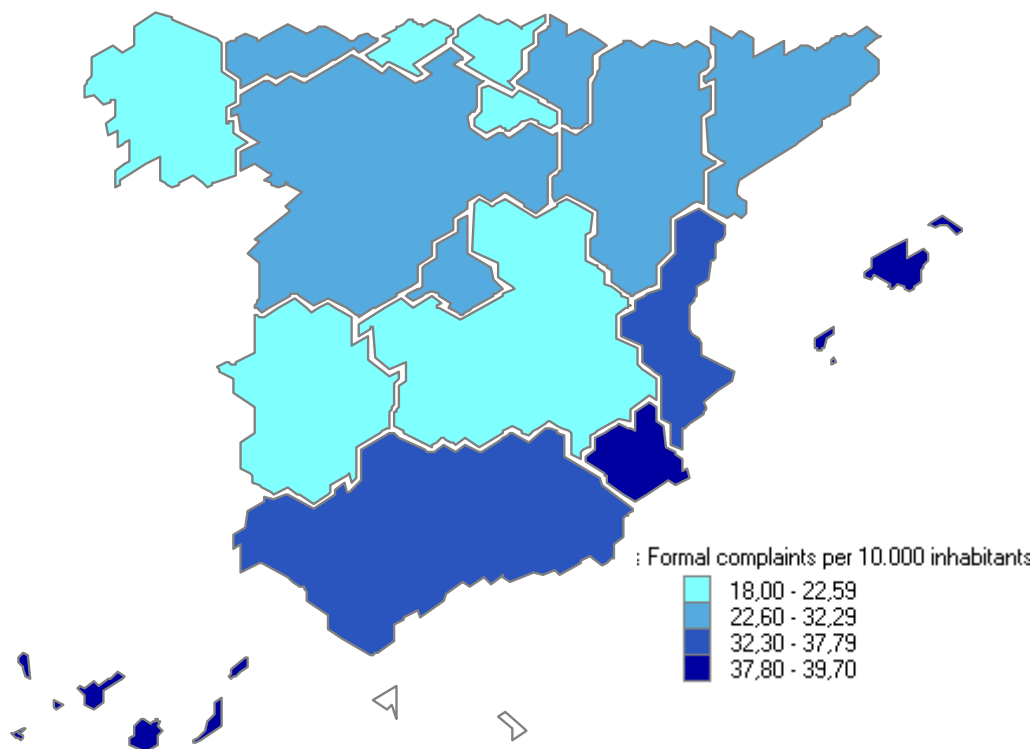
	Guilty	Acquitted	Defendant
Men	99,1%	97,9%	98,9%
Women	0,9%	2,1%	1,1%

Percentage of convicted among defendants

	% guilties among defendants	% guilties among spanish defendants	% guilties among foreing defendants
Violence against women Courts	75,4%	72,6%	83,0%
Criminal Courts	49,3%	50,1%	47,7%
Provincial courts	79,8%	78,5%	82,2%

	Complaints	Complaints per 10.000 inhabitants
Andalusia	27.727	32,3
Aragon	3.392	25,2
Asturias	2.656	24,6
Balearic Islands	4.417	39,7
Canary Islands	8.049	37,8
Cantabria	1.168	19,7
Castille and Leon	4.762	18,6
Castille-La Mancha	4.910	23,2
Catalonia	18.475	24,5
Valencian Region.	18.540	36,2
Extremadura	1.995	18,0
Galicia	5.153	18,4
Madrid	20.708	31,9
Murcia	5.766	39,2
Navarre	1.449	22,6
Basque Country	4.125	18,9
Rioja (La)	710	22,0
España	134.002	28,4

Complaints per 10,000 inhabitants



CASES DISPOSED IN THE LABOUR COURTS/ JUDICIAL AUCTIONS

	Collective disputes	Dismissals	Amounts	Social Security	Others
Andalusia	572	15.597	20.869	12.580	3.453
Aragon	94	1.986	3.229	1.540	1.103
Asturias	104	1.946	4.540	3.517	768
Balearic Islands	58	1.784	2.163	1.144	714
Canary Islands	203	6.442	9.523	2.752	2.170
Cantabria	92	1020	1.913	1.244	479
Castille and Leon	224	5.010	8.906	2.925	1.166
Castille-La Mancha	99	3.590	5.846	2.164	868
Catalonia	375	19.673	19.177	11.319	2.814
Valencian Region.	306	9.926	13.093	6.363	1.244
Extremadura	27	1.287	1.900	851	306
Galicia	193	6.474	8.448	7.694	1.992
Madrid	325	15.081	25.154	5.589	5.173
Murcia	50	3.404	4.699	2.146	314
Navarre	50	888	1.341	986	213
Basque Country	241	4.049	7.642	3.833	1.161
Rioja (La)	63	621	1.688	501	134
Total	3.076	98.778	140.131	67.148	24.072

Judicial Auctions held in the Magistrates Courts and in the First Instance and Enquiry Courts

	Judicial Auctions held
Andalusia	13.425
Aragon	2.244
Asturias	879
Balearic Islands	1.871
Canary Islands	3.788
Cantabria	641
Castille and Leon	3.275
Castille-La Mancha	3.576
Catalonia	13.515
Valencian Region.	15.006
Extremadura	1.080
Galicia	2.117
Madrid	8.573
Murcia	1.516
Navarre	635
Basque Country	890
Rioja (La)	582
Total	73.613

TAXATION OF COSTS IN 2011

	Civil	Criminal	Contentious	Labour	High Court Special Chambers	Total
Andalusia	41.324	2.124	2.638	2.010		48.096
Aragon	6.268	962	316	271		7.817
Asturias	6.989	535	169	309		8.002
Balearic Islands	6.127	156	261	151		6.695
Canary Islands	13.336	523	550	979		15.388
Cantabria	3.867	250	293	201		4.611
Castille and León	14.690	1.003	1.038	477		17.208
Castille-La Mancha	8.493	665	431	278		9.867
Catalonia	43.687	3.767	1.640	1.127		50.221
Valencian Region.	31.396	1.857	966	1.116		35.335
Extremadura	4.296	240	243	230		5.009
Galicia	14.656	611	1.091	787		17.145
Madrid	34.707	1.382	2.410	1.375		39.874
Murcia	6.386	122	315	153		6.976
Navarre	2.458	330	97	109		2.994
Basque Country	7.217	401	388	355		8.361
Rioja (La)	1.380	71	75	25		1.551
Central bodies	1.721	265	4.837	255	8	7.086
Total	248.998	15.264	17.758	10.208	8	292.236

**MOTIONS OF DISMISSAL PROCEEDINGS. APPEALS FOR THE PROTECT. FILED BY
CONSTITUT. COURT**

**Motions of dismissal proceeding (art. 241.1de la L.O.P.J.)
set down in 2011**

	Civil	Criminal	Contentious	Labour	Salas Esp. TS	Total
Andalusia	292	266	128	113		799
Aragon	28	28	7	5		68
Asturias	79	19	22	14		134
Balearic Islands	83	20	3	13		119
Canary Islands	127	31	65	63		286
Cantabria	32	5	26	4		67
Castille and León	93	53	21	61		228
Castille-La Mancha	67	43	12	56		178
Catalonia	424	180	43	117		764
Valencian Region.	278	111	49	54		492
Extremadura	46	28	3	22		99
Galicia	132	46	33	58		269
Madrid	429	233	138	119		919
Murcia	67	20	2	20		109
Navarre ^o	6	9	17	2		34
Basque Country	76	59	41	25		201
Rioja (La)	8	4	3	2		17
Central bodies	22	92	34	0	1	149
Total	2.289	1.247	647	748	1	4.932

INDIVIDUAL APPEALS FOR PROTECTION LODGES TO THE CONSTITUTIONAL COURT

	2009	2010	2011
Individual appeals for protection ²⁶			
	10.792	8.947	7.098
Motions of dismissal proceeding (art. 241.1de la L.O.P.J.) set down in 2011			
	4.832	4.533	4.932

²⁶ Source: Constitutional Court Rapport

PRELIMINARY RULING SUBMITS TO THE COURT OF JUSTICE OF THE E. U.²⁷

Materia	2010	2011
Agriculture	1	
Environment and consumers		6
Area of freedom, security and justice	1	1
Taxation	2	1
Freedom of establishment		4
Free movement of capital	1	
Free movement of goods	2	
Freedom to provide services	2	
Industrial policy		3
Social policy	6	4
Intellectual and industrial property	2	1
Consumers protection	2	2
Aproximation of laws	2	1
Social Security for immigrants workers		1
Transport	1	3
Total	22	27

INTERNATIONAL REQUEST OF JUDICIAL COOPERATION SET DOWN IN CIVIL BODIES²⁸

	2010	2011	
	Service of writs	434	588
	Urgents Proceedings	14	11
	Services and sending documents Rgl. C.E. 1393/07	850	817
European Union	Taking of evidence Rgl. E. C. 1206/01	199	201
	Recognitions and enforcements of decisions Rgl. E. C. 44/01	55	39
	Rest	244	268
	Other countries	267	197

²⁷ Source: Court of Justice of the European Union²⁸ Source: Judicial Statistics of the GCJ

INTERNATIONAL REQUEST OF JUDICIAL COOPERATION SET DOWN IN CRIMINAL BODIES²⁹

		2010	2011
European Union	Service of writs	3.182	4.328
	Rest	2.354	899
	Execution of financial penalties	11	5
	European Arrest Warrants	1.571	1.593
Other countries		350	334

European Arrest Warrants and surrender procedures

	2010	2011
Issues	176	223
Set down	1.479	1.571

Extraditions Requests

	2010	2011
Set down	803	832
Disposed of	851	841
Pending	120	111

Confiscation orders according the Act 4/2010

	2010*	2011
	127	172

* Figures are only the second trimester of 2010

²⁹ Source: Judicial Statistics of the GCJ

JUSTICES OF PEACE DATA. Year 2010³⁰

	Minor Offences Trials	Rogatory Letters in Criminal Matters	Preparatory Proceedings	Other Criminal Matters	Oral trials	Conciliation Proceedings	Rogatory Letters in Civil Matters	Other civil matters
Andalusia	5.849	126.443	17.417	23.367	865	4.317	163.569	22.003
Aragon	351	22.470	507	1.198	176	607	26.895	4.529
Asturias	106	22.620	13	268	14	428	14.155	4.954
Balearic Islands	785	15.267	301	454	46	684	27.777	1.476
Canary Islands	1.532	18.462	955	417	13	658	49.338	3.770
Cantabria	503	23.894	10	146	6	866	24.761	326
Castille and Leon	1.248	77.893	562	2.554	78	2.037	71.955	8.726
Castille-La Mancha	1.569	50.981	3.571	4.674	13	2.525	55.979	206
Catalonia	3.209	170.030	2.144	6.121	952	3.646	175.273	6.600
Valencian Region.	5.992	155.379	6.978	12.643	1.956	5.040	148.506	18.181
Extremadura	505	24.832	329	4.132	9	1.142	17.342	3.675
Galicia	1.603	55.387	2.165	6.478	227	2.970	39.814	13.530
Madrid	1.098	17.396	662	1.426	144	1.758	45.317	6.921
Murcia	380	17.350	1.386	772	56	1.010	30.112	1.013
Navarre	165	23.738	0	850	0	305	17.847	1.035
Basque Country	1.104	83.962	1.028	3.008	135	1.204	53.992	3.651
Rioja (La)	120	8.069	0	10	0	1.253	8.326	17
Total	26.119	914.173	38.028	68.518	4.690	30.450	970.958	100.613

³⁰ Source: National Statistics Institute

CONCILIATION PROCEEDINGS³¹

	Individual Conciliations concluded		Jointly Conciliations concluded					
	Conciliation and Arbitration Services Aut. - Regions	Out-of-court Body settling the labour disputes	Conciliation and Arbitration Services. of Regions			Out-of-court Body settling the labour disputes		
			Total	Firms	Workers	Total	Firms	Work ers
Andalusia	66.360	376	-	-	-	1.026	43.843	439.343
Aragon	8.647	6.107	1	1	174	185	27.126	151.915
Asturias	9.845	-	-	-	-	197	2.348	62.572
Balearic Islands	-	10.681	-	-	-	98
Canary Islands	25.354	-	-	-	-	229	229	56.519
Cantabria	-	5.618	-	-	-	170	3.043	66.366
Castille and Leon	16.626	624	698	1.727	2.023	228	7.808	104.321
Castille-La Mancha	22.029	-	2	2	198	313	5.619	99.468
Catalonia	88.941	113	208	196	69.027	861	1.745	379.320
Valencian Region	43.786	-	-	-	-	382	2.468	223.308
Extremadura	6.843	-	-	-	-	82	24.604	125.204
Galicia	30.611	-	130	321	30.297	58	10.177	71.342
Madrid	78.302	12	127	141	41.091	788	35.293	914.408
Murcia	13.476	-	88	6.196	63.748	101	12.211	96.185
Navarre	2.911	2.708	29	29	9.811	31
Basque Country	29.231	-	-	-	-	523	..	104.679
Rioja (La)	2.963	925	12	12	588	21	24	3.117
Ceuta & Melilla	1.396	-	7	9	879	-	-	-
Inter-Aut. Regions	-	-	146	28.232	1.149.816	-	-	-
SIMA (Conciliat-Arbitration Service)	-	-	-	-	-	236	502.379	4.388.690
TOTAL	447.321	27.164	1.448	36.866	1.367.652	5.529	678.917	7.286.757

³¹ Source: Ministry of Labour and Immigration

LABOUR ARBITRATION ³²

	Out-of-court settling disputes bodies		
	Total	Firms	Workers
Andalusia	2	5.501	15.090
Aragon	1	1	90
Asturias	-	-	-
Balearic Islands	-	-	-
Canary Islands	-	-	-
Cantabria	-	-	-
Castille and Leon	-	-	-
Castille-La Mancha	-	-	-
Catalonia	22	23	2.335
Valencian Region	7	2.791	49.750
Extremadura	-	-	-
Galicia	13	328	4.736
Madrid	1	1	57
Murcia	-	-	-
Navarre	-	-	-
Basque Country	12	..	5.189
Rioja (La)	1	1	5
Ceuta & Melilla	-	-	-
Inter-Aut. Regions	-	-	-
SIMA (Conciliat-Arbitration Service)	7	314	1.588.883
Total	66	8.960	1.666.135

³² Source: Ministry of Employment and Social Security

THE QUALITY OF THE COURT SYSTEM

JUDGMENTS BY TYPE OF JUDGE

One indicator of the quality of judgments is the percentage decreed by professional judges who have undergone the official competitive examination process. The data provided in the third column (Deputies) of the following tables refer to non-professional judges.

Source: Judicial Statistics. General Council of the Judiciary

	Courts of Civil Jurisdiction					
	Judge appointed to the Court	Judge from another body	Temporary Judges	Supplementary	Judges for a judicial area	Others
Courts of First Instance and Enquiry	74,5	0,8	23	0,8	0,6	0,3
Courts of First Instance	87,5	0,5	11,2	0,4	0,3	0,1
Family Courts of First Instance	85,3	0,7	12,2	0,1	0,7	1,1
Commercial Courts	72,7	0,2	11,5	13,5	1,8	0,3
Provincial Courts. Mixed Divisions	91,4	6,8	0	1,6	-	0,2
Provincial Courts. Civil Division	93,9	0	5,9	0,2	-	0
Provincial Courts. Commercial Chamber	97,5	0	2,5	0	-	0
H.C.J. Civil and Criminal Chamber	100	0	0	0	-	0
High Court 1st Chamber	90,7	0	0	0	-	9,3

* settled by meritorious judges

Courts of First Instance, Courts of First Instance and Enquiry

	Judge appointed to the Court	Judge from another body	Temporary Judges	Supplementary	Judges for a judicial area	Other
Andalusia	86,4	0,5	11,4	1,0	0,5	0,1
Aragon	78,3	0,2	18,0	0,0	3,5	0,0
Asturias	88,8	0,7	9,5	0,0	0,9	0,1
Balearic Islands	76,7	0,5	22,1	0,0	0,6	0,2
Canarias	81,6	0,6	15,6	1,4	0,6	0,3
Cantabria	82,9	0,2	16,8	0,0	0,0	0,2
Castille and Leon	81,0	0,6	17,9	0,5	0,0	0,1
Castille-La Mancha	72,4	1,0	24,2	0,6	1,0	0,9
Cataluña	72,8	1,0	25,5	0,0	0,6	0,2
Valencian Region.	81,9	0,4	15,5	1,7	0,5	0,1
Extremadura	81,9	0,1	17,9	0,0	0,0	0,2
Galicia	77,8	0,4	18,4	0,2	0,4	2,9
Madrid	85,8	0,6	12,7	0,3	0,5	0,1
Murcia	79,3	1,5	18,6	0,0	0,0	0,6
Navarre	87,9	1,2	10,9	0,0	0,0	0,0
Basque Country	73,7	1,4	24,9	0,0	0,0	0,0
Rioja (La)	80,9	0,1	16,3	0,0	2,7	0,0
Total	80,6	0,7	17,3	0,6	0,6	0,3

Bodies of Criminal Jurisdiction

	Judge appointed to the Court	Judge from another body	Temporary Judges	Supplementary	Other	
Magistrates' Courts	86,1	2,3	10,4	0,8	0,3	0,1
Courts of First Instance and Enquiry	77,1	1,0	20,6	0,4	0,6	0,3
Violence against Women	74,6	3,0	21,6	0,4	0,0	0,4
Juvenile Courts	92,4	0,8	6,6	0,0	0,0	0,1
Criminal Courts	78,5	0,7	18,6	1,5	0,4	0,3
Provincial Courts. Criminal Division	88,5	0,0	8,3	2,7	-	0,4
Provincial Courts. Mixed Divisions	93,7	0,0	5,5	0,6	-	0,2
H.C.J. Civil and Criminal Chamber	99,3	0,0	0,0	0,0	-	0,7
Central Criminal Courts	100	0,0	0,0	0,0	-	0,0
National Court. Criminal Chamber	99,0	0,0	0,0	0,5	-	0,5
High Court 2 nd . Chamber	87,0	0,0	0,0	0,0	-	13,0*

* settled by meritorious judges

Criminal Courts

	Judge appointed to the Court	Judge from another body	Temporary Judges	Supplementary	Judges for a judicial area	Other
Andalusia	85,8	0,9	12,6	0,5	0,0	0,2
Aragon	82,1	0,3	15,3	2,3	0,0	0,0
Asturias	90,1	0,2	9,7	0,0	0,0	0,0
Balearic Islands	91,7	1,4	7,0	0,0	0,0	0,0
Canary Islands	77,6	0,7	21,4	0,0	0,0	0,4
Cantabria	94,4	1,0	4,6	0,0	0,0	0,0
Castille and Leon	71,3	0,9	19,0	5,1	0,4	3,3
Castille-La Mancha	85,7	0,7	7,8	5,8	0,0	0,0
Catalonia	68,2	0,7	30,7	0,0	0,3	0,0
Valencian Region.	72,6	0,6	22,2	4,3	0,1	0,3
Extremadura	92,1	0,3	3,1	2,9	1,7	0,0
Galicia	82,6	0,6	16,4	0,0	0,0	0,4
Madrid	77,5	0,6	17,0	2,5	1,9	0,5
Murcia	79,8	1,8	18,5	0,0	0,0	0,0
Navarre	89,1	0,8	10,2	0,0	0,0	0,0
Basque Country	67,1	0,3	31,5	0,3	0,6	0,1
Rioja (La)	82,1	0,0	17,9	0,0	0,0	0,0
Total	78,5	0,7	18,6	1,5	0,4	0,3

Bodies of Administrative Jurisdiction

	Judge appointed to the Court	Judge from another body	Temporary Judges	Supplementary	Judges for a judicial area	Others
Administrative Courts	77	0,3	17,2	4,8	0,1	77
H.C.J. Contentious-Administrative Chamber	91,4	0	3,9	3,7	0	1,1
Central Administrative Court	64	0	19,3	15,8	-	0,9
National Court. Contentious Administrative Chamber	99,7	0	0	0	-	0,3
High Court 3rd Chamber	89,9	0	0	0	-	10,1

Administrative Courts

	Judge assigned to the Court	Judge from another Court	Temporary Judges	Supplementary	Judges for a judicial area	Others
Andalusia	79,9	0,1	11,5	8,2	0,3	79,9
Aragon	93,7	0,5	5,9	0	0	93,7
Asturias	88,4	0,4	11,2	0	0	88,4
Balearic Islands	70,4	0	29,6	0	0	70,4
Canary Islands	82	0	5,8	1,4	0	82
Cantabria	63,3	0	36,8	0	0	63,3
Castille and Leon	90,7	1,5	6,4	1,4	0	90,7
Castille-La Mancha	74,3	4,4	13,4	6,1	0	74,3
Catalonia	77,9	0,2	14,9	7	0	77,9
Valencian Region	62,9	0,1	27,9	9,1	0	62,9
Extremadura	98,8	0,5	0	0	0	98,8
Galicia	74,1	0	25,7	0,1	0	74,1
Madrid	74,9	0	20,2	4,8	0	74,9
Murcia	96,9	0	3,1	0	0	96,9
Navarre	66,4	0,4	27	0	0	66,4
Basque Country	39,7	0	58,9	1,3	0	39,7
Rioja (La)	62,9	0	37,1	0	0	62,9
Total	77	0,3	17,2	4,8	0,1	77

Courts of Labour Jurisdiction

	Judge assigned to the Court	Judge from another Court	Temporary Judges	Supplementary	Judges for a judicial area	Others
Labour Courts	80,5	0,5	17,4	1,3	0,2	0,1
H.C.J. Labour Chamber	90,2	0,0	6,1	2,1	-	1,6
National Court. Labour Chamber	74,2	0,0	25,8	0,0	-	0,0
High Court 4th Chamber	89,9	0,0	0,0	4,3	-	5,8

Labour Courts

	Judge assigned to the Court	Judge from another Court	Temporary Judges	Supplementary	Judges for a judicial area	Others
Andalusia	84,8	0,3	14,1	0,1	0,6	0,1
Aragon	91,7	0,0	8,3	0,0	0,0	0,1
Asturias	89,0	0,1	10,9	0,0	0,0	0,0
Balearic Islands	84,3	0,0	15,2	0,1	0,0	0,3
Canary Islands	69,9	1,0	23,6	4,8	0,0	0,8
Cantabria	95,6	0,4	4,0	0,0	0,0	0,0
Castille and Leon	88,1	0,7	10,6	0,6	0,0	0,0
Castille-La Mancha	76,5	0,0	15,1	8,0	0,4	0,0
Catalonia	80,4	0,5	18,9	0,2	0,0	0,0
Valencian Region.	81,4	0,3	17,8	0,3	0,0	0,1
Extremadura	78,9	1,0	20,1	0,0	0,0	0,0
Galicia	73,7	0,7	25,6	0,0	0,0	0,1
Madrid	76,5	1,3	18,0	4,1	0,0	0,1
Murcia	81,0	0,0	18,7	0,2	0,0	0,1
Navarre	80,0	1,6	18,4	0,0	0,0	0,0
Basque Country	76,3	0,0	23,7	0,0	0,0	0,0
Rioja (La)	83,1	0,0	7,6	0,0	9,3	0,0
Total	80,5	0,5	17,4	1,3	0,2	0,1

COURTS OF APPEAL

Another indicator of the Quality of Justice is the result arising from the appeals. The percentage of the Judgments of the appellate courts which end with the upholding, full reversion, partial reversion or quashing of decisions is presented for different types of courts.

Source: Judicial Statistics. General Council of the Judiciary

Courts of Civil Jurisdiction

	Appeals submitted/ Judgements	Upheld	Reversed in full	Reversed in part	Quashed
First Instance Court of and First Instance and Enquiry Courts	15,9	64,0	15,6	19,7	0,7
Commercial Courts	11,9	68,0	15,5	15,9	0,7
Provincial Courts	4,1	88,6	7,7	3,1	0,6

Cassation appeals in Provincial Courts for Civil Judgements

	Appeals submitted higher Court / Judgements	Upheld	Reversed in full	Reversed in part	Quashed
Andalusia	3,1%	91,3	6,3	1,9	0,5
Aragon	5,2%	92,8	4,8	2,4	0,0
Asturias	2,7%	91,0	4,5	4,5	0,0
Balearic Islands	3,8%	96,0	2,7	1,4	0,0
Canary Islands	3,5%	80,7	11,8	7,6	0,0
Cantabria	3,4%	72,4	24,1	0,0	3,5
Castille and Leon	3,3%	99,2	0,9	0,0	0,0
Castille-La Mancha	2,9%	89,9	5,1	5,1	0,0
Catalonia	4,4%	86,2	9,0	4,0	0,9
Valencian Region.	4,4%	91,0	5,6	2,1	1,3
Extremadura	2,2%	95,2	4,8	0,0	0,0
Galicia	3,4%	86,9	6,2	6,2	0,7
Madrid	5,8%	87,0	9,9	2,5	0,6
Murcia	2,7%	74,6	21,8	3,6	0,0
Navarre	5,1%	87,2	6,4	6,4	0,0
Basque Country	4,1%	91,4	3,5	5,2	0,0
Rioja (La)	5,8%	100,0	0,0	0,0	0,0
Total	4,0%	88,6	7,7	3,1	0,6

Courts of Criminal Jurisdiction

	Appeals submitted / Judgements	Upheld	Reversed in full	Reversed in part	Quashed
Magistrates' Courts and First Instance and Enquiry Courts	5,9	75,9	11,8	10	2,4
Violence against Women Criminal Courts	5	77,6	14,4	6,9	1,1
Juvenile Courts	21,1	75,2	9,3	14,5	1,1
Provincial Courts.	8,5	82,2	6,6	10,5	0,7
National Court. Criminal Chamber	3,6	79,9	5,9	12,6	1,6
Central Criminal Courts	36,8	40,2	11,5	44,8	3,5
	30,5	70	10	20	0

Appeals in the Criminal Courts

	Appeals submitted higher Court / Judgements	Upheld	Reversed in full	Reversed in part	Quashed
Andalusia	17,7	77,9	8,0	13,0	1,1
Aragon	19,4	85,1	5,4	9,0	0,5
Asturias	18,4	82,9	5,2	11,0	0,8
Balearic Islands	11,0	80,7	5,8	12,5	1,0
Canary Islands	19,9	78,6	7,9	13,1	0,5
Cantabria	29,0	72,0	10,5	17,6	0,0
Castille and Leon	16,6	75,7	9,4	13,3	1,6
Castille-La Mancha	16,4	81,9	7,2	10,8	0,1
Catalonia	23,7	72,7	10,3	15,8	1,2
Valencian Region.	20,2	76,7	9,0	14,0	0,3
Extremadura	13,8	84,6	5,3	9,1	1,0
Galicia	21,5	76,7	8,3	14,6	0,4
Madrid	32,3	70,8	10,7	16,9	1,7
Murcia	12,6	64,8	17,5	15,9	1,8
Navarre	10,4	63,0	19,9	16,7	0,4
Basque Country	21,4	69,5	10,8	17,9	1,8
Rioja (La)	14,6	77,2	6,2	15,2	1,4
Total	21,1	75,2	9,3	14,5	1,1

Cassation appeals in the Provincial Courts for Criminal Judgments

	Appeals submitted higher Court / Judgements	Upheld	Reversed in full	Reversed in part	Quashed
Andalusia	3,3	79,5	3,5	16,0	0,9
Aragon	3,4	81,1	7,8	10,0	1,1
Asturias	4,0	72,4	13,8	6,9	6,9
Balearic Islands	4,5	83,3	0,0	5,6	11,1
Canary Islands	6,3	78,7	5,6	14,0	1,7
Cantabria	1,1	90,9	0,0	9,1	0,0
Castille and Leon	2,3	75,4	6,2	18,5	0,0
Castille-La Mancha	3,4	75,6	9,0	10,3	5,1
Catalonia	3,5	75,5	11,5	11,9	1,2
Valencian Region.	4,1	81,8	4,1	11,5	2,6
Extremadura	3,3	67,7	5,9	26,5	0,0
Galicia	2,3	75,3	7,4	14,8	2,5
Madrid	4,3	86,2	3,5	9,7	0,7
Murcia	2,5	78,8	6,1	15,2	0,0
Navarre	1,8	85,7	0,0	7,1	7,1
Basque Country	3,5	78,2	3,0	15,8	3,0
Rioja (La)	4,7	70,0	20,0	10,0	0,0
Total	3,6	79,9	5,9	12,6	1,6

Courts of Administrative Jurisdiction

	Appeals submitted Higher Court / Judgements	Upheld	Reversed in full	Reversed in part	Quashed
Administrative Courts	18,8	74,5	17,4	7,6	0,5
Central Administrative Courts	9,41	78,6	16,8	3,1	1,5
National Court.					
Contentious Administrative Chamber	6,1	83,3	9,0	5,2	2,4
H.C.J. Administrative Chamber	28,2	84,6	11,4	2,6	1,5

Appeals in the Administrative Courts

	Appeals submitted Higher Court / Judgements	Upheld	Reversed in full	Reversed in part	Quashed
Andalusia	13,8	76,3	17,7	5,4	0,6
Aragon	25,7	76,2	18,3	5,5	0,0
Asturias	13,7	76,2	16,3	5,1	2,5
Balearic Islands	24,8	62,8	32,1	5,1	0,0
Canary Islands	26,8	69,5	22,5	6,8	1,3
Cantabria	16,3	74,6	17,2	7,8	0,4
Castille and Leon	13,7	63,6	16,1	20,3	0,1
Castille-La Mancha	17,3	66,8	23,5	9,2	0,5
Catalonia	24,0	53,3	19,3	26,8	0,7
Valencian Region.	30,1	85,9	12,2	1,9	0,0
Extremadura	11,6	80,7	14,6	3,8	0,9
Galicia	19,8	75,2	18,4	6,0	0,4
Madrid	20,2	77,6	18,2	4,0	0,3
Murcia	8,5	84,1	11,0	4,8	0,1
Navarre	18,9	76,9	19,8	3,3	0,0
Basque Country	24,9	74,3	18,6	4,3	2,9
Rioja (La)	15,2	72,6	23,0	4,4	0,0
Total	18,8	74,5	17,4	7,6	0,5

Courts of Labour Jurisdiction

	Appeals submitted Higher Court / Judgements	Returned appeals in the year			Quashed
		Upheld	Reversed in full	Reversed in part	
Labour Courts	28,2	77,5	14,8	5,5	2,3
National Court. Labour Chamber ⁽¹⁾	71,8	73,6	13,2	5,7	7,6
H.C.J. Labour Chamber ⁽¹⁾	8,5	93,1	4,9	0,6	1,4

(1) Comparison between "Appeals submitted judgements and final decisions"

Appeals in the Labour Courts

	Appeals submitted Higher Court / Judgements	Returned appeals in the year			Quashed
		Upheld	Reverse d in full	Reverse d in part	
Andalusia	28,7	76,4	15,6	5,6	2,5
Aragon	21,8	83,4	12,3	2,4	1,9
Asturias	43,5	80,5	11,9	5,1	2,4
Balearic Islands	36,6	72,8	19,3	6,5	1,5
Canary Islands	28,3	73,1	16,5	5,6	4,9
Cantabria	31,9	82,5	12,3	4,8	0,4
Castille and Leon	27,5	74,7	14,9	7,8	2,6
Castille-La Mancha	19,9	74,3	17,8	4,2	3,7
Catalonia	28,9	79,6	15,0	4,3	1,1
Valencian Region.	19,6	79,6	13,7	5,0	1,8
Extremadura	18,9	74,9	11,4	10,0	3,7
Galicia	37,6	81,1	13,0	4,1	1,8
Madrid	28,3	71,8	17,6	7,1	3,5
Murcia	14,5	85,6	10,0	3,9	0,5
Navarre	16,5	92,2	4,0	2,6	1,2
Basque Country	32,1	74,9	15,9	8,0	1,2
Rioja (La)	16,4	87,1	8,9	3,3	0,7
Total	28,2	77,5	14,8	5,5	2,3

ESTIMATED LENGTH OF PROCEEDINGS

The average length of proceedings is another very important indicator of the Quality of the Justice. As the Judicial Statistics does not offer direct data from lengths, we present a set of evaluation produced by a mathematical model (based on Queuing Theory). It offers an estimation of the average length of the cases ended in each period. **The lengths are stated in months**

Courts of Civil Jurisdiction

	2011	2010	2009	2008	2007
First Instance Courts	8,0	7,7	7,3	6,9	7,2
Family Courts	4,4	4,0	4,0	4,0	4,1
First Instance and Enquiry Courts	9,9	9,3	8,6	8,1	8,1
Commercial Courts ³³	29,0	23,8	20,3	22,6	21,2
Provincial Courts	5,9	5,7	5,4	5,4	5,1
H.C.J. Civil and Criminal Chamber	4,6	3,3	3,3	3,1	3,5
High Court 1st Chamber	11,4	13,6	18,5	19,4	27,8

Cases of Civil First Instance ordered by Courts of First Instance, Family Courts and Courts of First Instance and Enquiry

	2011	2010	2009	2008	2007
Andalusia	9,7	8,9	8,1	7,6	7,6
Aragon	6,4	6,7	6,0	6,0	6,2
Asturias	5,3	5,7	5,8	5,7	5,4
Balearic Islands	10,4	10,3	10,1	10,0	9,4
Canary Islands	9,9	10,0	9,4	8,9	9,3
Cantabria	7,7	7,5	7,0	6,9	6,8
Castille and Leon	6,1	6,2	6,0	5,8	5,4
Castille-La Mancha	10,5	9,7	8,9	7,9	7,4
Catalonia	7,5	7,5	7,1	7,0	7,4
Valencian Region.	10,3	9,7	8,8	8,3	8,4
Extremadura	8,0	7,5	6,7	6,6	5,9
Galicia	6,8	6,9	6,4	6,3	6,5
Madrid	9,1	8,5	8,0	7,9	8,3
Murcia	11,6	10,4	9,5	8,4	7,6
Navarre	4,7	5,3	5,0	4,6	5,1
Basque Country	5,2	5,5	5,4	5,3	5,2
Rioja (La)	5,4	5,2	5,0	5,1	5,3
Spain	8,6	8,3	7,7	7,4	7,4

³³ Only contest of creditors have been considered

Civil cases of the Provincial Courts

	2011	2010	2009	2008	2007
Single instance	3,6	4,1	3,9	3,9	3,9
Appeals	6,0	5,8	5,5	5,5	5,2

Provincial Courts. Civil Appeals

	2011	2010	2009	2008	2007
Andalusia	5,7	4,9	4,2	3,6	3,0
Aragon	2,6	2,8	3,1	3,1	3,5
Asturias	3,5	3,3	3,1	4,5	4,3
Balearic Islands	3,9	3,1	2,9	3,2	3,2
Canary Islands	7,5	7,7	7,4	6,8	6,0
Cantabria	11,5	10,5	9,6	9,3	8,0
Castille and Leon	3,5	3,1	3,0	4,0	3,7
Castille-La Mancha	6,2	5,2	4,1	4,7	4,0
Catalonia	8,4	7,8	7,5	7,2	6,6
Valencian Region.	3,7	3,1	2,9	3,2	3,6
Extremadura	1,8	1,5	1,6	2,1	1,6
Galicia	6,9	7,5	7,4	7,1	6,1
Madrid	8,0	8,2	7,9	7,7	8,2
Murcia	4,3	4,6	4,3	5,4	4,6
Navarre	7,8	9,0	8,6	9,0	8,3
Basque Country	3,9	4,8	4,6	5,4	6,2
Rioja (La)	9,0	9,6	10,4	9,5	6,7
Spain	6,0	5,8	5,5	5,5	5,2

Courts of Criminal Jurisdiction

	2011	2010	2009	2008	2007
Magistrates' Courts and of First Instance and Enquiry Courts	1,9	1,9	1,8	1,8	1,8
Violence against women Courts	2,5	2,7	2,9	3,0	3,3
Juvenile Courts	6,9	7,5	7,1	7,1	7,3
Prison Supervisory Courts	1,3	1,3	1,1	1	1
Criminal Courts	10	9,3	8,1	7,1	6,2
Provincial Courts	2,6	2,7	2,7	2,7	2,5
H.C.J. Civil and Criminal Chamber	2,1	2,1	1,9	1,7	1,4
Central Enquiry Courts	5,3	4,5	5,3	5,5	5,9
Central Criminal Courts	8,1	6,5	4,1	3,1	4,5
National Court. Criminal Chamber	2,4	2,2	2,1	2,4	2,4
High Court 2nd Chamber	5,3	5,8	6,5	6,3	5,7

Provincial Courts. Summaries

	2011	2010	2009	2008	2007
Andalusia	8,1	8,5	9,3	9,5	9,4
Aragon	9,9	11,7	11,2	13,5	11,2
Asturias	10,6	12,9	12,0	10,7	11,3
Balearic Islands	4,5	3,5	6,8	13,5	9,4
Canary Islands	8,9	10,9	11,7	10,6	11,6
Cantabria	10,8	14,0	15,0	12,6	10,7
Castille and Leon	6,4	5,7	6,9	6,9	5,4
Castille-La Mancha	10,8	10,3	12,1	12,1	11,1
Catalonia	12,2	13,1	11,9	13,1	14,0
Valencian Region.	9,6	8,5	6,8	5,6	5,0
Extremadura	17,9	19,3	17,1	17,4	15,1
Galicia	11,1	9,7	9,5	10,1	9,5
Madrid	9,5	8,4	8,0	7,8	7,5
Murcia	14,1	16,2	14,7	10,9	9,5
Navarre	11,3	12,8	13,6	13,4	14,4
Basque Country	13,1	11,0	9,6	9,9	10,4
Rioja (La)	16,2	15,4	16,8	15,6	12,6
Spain	9,3	9,2	9,3	9,3	8,8

Provincial Courts. Jury Cases

	2011	2010	2009	2008	2007
Andalusia	4,9	5,0	3,8	4,8	4,8
Aragon	3,5	3,3	7,4	6,1	5,2
Asturias	9,5	5,9	9,1	13,9	15,2
Balearic Islands	3,4	2,7	3,8	2,0	2,9
Canary Islands	6,1	7,7	6,4	4,3	6,7
Cantabria	6,1	6,6	6,1	5,6	9,1
Castille and Leon	4,3	4,1	7,4	5,6	3,6
Castille-La Mancha	6,1	7,2	9,0	6,6	6,5
Catalonia	7,8	7,2	7,3	8,3	7,6
Valencian Region.	5,9	4,5	4,2	5,4	5,1
Extremadura	11,0	10,8	10,0	9,4	12,0
Galicia	4,2	4,1	5,2	6,0	4,1
Madrid	7,5	5,4	4,7	6,2	6,9
Murcia	6,0	5,9	5,8	5,7	6,3
Navarre	6,4	4,0	5,0	5,3	17,3
Basque Country	13,5	14,0	15,6	12,4	9,2
Rioja (La)	6,5	7,7	14,0	36,0	-
Spain	6,5	5,9	6,0	6,5	6,5

Provincial Courts. Criminal Appeals

	2011	2010	2009	2008	2007
Andalusia	1,8	1,7	1,6	1,4	1,3
Aragon	0,8	1,1	1,6	2,7	3,2
Asturias	1,2	1,0	0,8	0,7	0,7
Balearic Islands	4,0	3,8	3,5	2,9	2,9
Canary Islands	2,8	3,3	5,5	7,1	5,9
Cantabria	2,4	1,9	1,7	1,4	1,1
Castille and Leon	2,2	1,8	1,2	1,1	1,0
Castille-La Mancha	2,9	2,6	2,0	2,0	1,6
Catalonia	3,0	3,8	4,0	3,5	3,0
Valencian Region	1,3	1,3	1,4	1,2	1,0
Extremadura	0,3	0,3	0,4	0,5	0,4
Galicia	2,2	2,2	2,1	1,8	1,7
Madrid	2,6	2,1	1,8	1,9	1,8
Murcia	2,7	2,9	2,0	2,0	1,3
Navarre	2,8	2,9	2,7	2,9	2,7
Basque Country	2,0	1,8	1,6	1,3	1,0
Rioja (La)	1,4	1,8	1,6	1,7	1,5
Spain	2,2	2,2	2,2	2,2	2,0

Courts of Administrative Jurisdiction

	2011	2010	2009	2008	2007
Administrative Courts	12,9	12,0	11,1	10,6	10,2
H.C.J. Contentious Administrative Chamber *	25,9	25,7	26,2	29,0	31,6
Central Administrative Court	16,9	16,0	14,8	11,8	9,2
National Court. Contentious Administrative Chamber	18,6	17,1	17,6	18,1	18,2
High Court 3rd Chamber	18,0	17,2	18,8	19,7	21,3

* In first instance

Administrative Courts

	2011	2010	2009	2008	2007
Land Development	16,9	16,8	16,0	15,5	14,9
Compulsory expropriation	17,3	15,8	14,7	12,4	12,1
Administrative contracting	16,1	15,6	15,3	15,0	13,5
Public ownership and special properties	14,8	14,3	13,1	13,5	13,2
Taxes	15,1	14,0	13,4	12,7	11,1
Environment	15,9	15,4	14,6	13,4	12,4
Public functions	12,7	12,0	11,7	11,1	10,2
Labour administration	14,3	14,9	12,6	12,9	12,1
Immigration	9,6	9,2	7,9	8,0	8,8
Administrative penalties	13,9	13,1	12,3	11,5	10,4
Electoral	0,4	5,7	8,9	4,9	0,6
Authorization of entries into home	2,9	2,6	2,7	2,7	2,4
Patrimonial responsibility	14,6	13,9	13,2	12,3	11,0
Sport Doping in	7,8	10,0	-	16,1	5,9

Cases in the Contentious Administrative Chambers of the High Courts of Justice

	2011	2010	2009	2008	2007
Land Development	26,8	24,6	25,9	26,7	29,9
Compulsory expropriation	39,5	38,2	41,4	43,1	41,8
Taxes	27,3	27,0	26,1	25,8	27,3
Public functions	20,4	22,0	21,7	28,2	30,6
Immigration	10,1	17,7	30,7	37,3	37,6
Administrative penalties	23,6	23,7	27,4	31,3	38,4
Other matters	23,2	22,9	24,8	26,1	29,1
Remedy of Appeals	13,9	12,3	10,6	9,9	10,1
Appeals against refusal of leave to appeal	3,4	3,6	5,0	4,5	4,8

Courts of the Labour Jurisdiction

	2011	2010	2009	2008	2007
Labour Courts	8,6	7,7	6,4	5,4	5,5
National Court. Labour Chamber	6,7	6,8	7,2	7,8	8,0
H.C.J. Labour Chamber	2,2	2,1	2,5	3,8	3,5
Tribunal Supremo 4th Chamber	9,8	10,1	11,5	12,3	13,1

Labour Courts

	2011	2010	2009	2008	2007
Collective disputes	4,9	4,4	4,1	3,6	3,3
Dismissals	3,8	3,5	3,1	2,8	2,7
Amounts	11,2	10,0	8,2	6,5	6,3
Social Security	10,3	9,1	7,6	6,4	6,2

Cases of the Labour Chambers of the High Courts of Justice

	2011	2010	2009	2008	2007
Andalusia	9,7	8,4	6,8	5,5	5,7
Aragon	6,9	5,9	4,6	4,3	4,1
Asturias	6,0	5,9	5,4	4,5	4,3
Balearic Islands	11,2	9,3	8,1	6,0	5,4
Canary Islands	8,9	8,5	9,2	10,5	12,2
Cantabria	8,8	8,5	6,9	5,5	5,0
Castille and Leon	7,3	6,8	5,8	4,8	4,0
Castille-La Mancha	9,6	8,4	6,6	5,5	4,8
Catalonia	7,8	6,8	5,4	4,3	4,4
Valencian Region	9,7	8,4	6,1	5,1	5,6
Extremadura	7,2	6,5	5,4	4,6	3,8
Galicia	9,1	8,2	6,9	6,2	6,1
Madrid	8,8	7,9	6,7	5,3	5,0
Murcia	10,9	9,1	6,4	4,7	4,0
Navarre	7,0	6,1	5,2	5,2	5,0
Basque Country	5,3	5,3	4,6	4,0	4,1
Rioja (La)	5,3	7,5	7,7	7,6	5,4
Spain	8,6	7,7	6,4	5,4	5,5

Average time of proceedings pending at the end of the year

Other way to measure the length of proceedings is to considerate the time that the cases, which have not yet been decided at the end of the year, have been in court. This “time of duration” has been calculated by a mathematical model according to the data from General Council of the Judiciary. Judicial Statistics. **The lengths are stated in months**

Courts of Civil Jurisdiction

	2011	2010	2009	2008	2007
Courts of First Instance	3,8	3,9	3,7	3,6	3,5
Family First Instance Courts	2,2	2,1	2,1	2,0	1,9
Courts of First Instance and Enquiry	4,9	4,8	4,4	4,2	4,1
Comercial Courts	16,1	13,1	9,4	8,5	11,0
Provincial Courts	3,1	2,9	2,8	2,7	2,6
H.C.J. Civil and Criminal Chamber	2,9	1,7	1,9	1,6	1,8
High Court 1st Chamber	5,5	5,9	7,7	10,9	12,3

Cases of civil first instance ordered by Courts of First Instance, Courts of First Instance and Enquiry and Family Courts

	2011	2010	2009	2008	2007
Andalusia	5,0	4,7	4,2	4,0	3,8
Aragon	2,8	3,3	3,1	3,1	3,1
Asturias	2,4	2,7	2,8	3,1	2,6
Balearic Islands	4,8	5,2	4,9	5,1	4,8
Canary Islands	4,7	5,0	4,8	4,6	4,5
Cantabria	3,6	3,8	3,6	3,5	3,4
Castille and Leon	2,8	3,1	3,0	3,2	2,7
Castille-La Mancha	5,1	5,1	4,5	4,4	3,8
Catalonia	3,5	3,7	3,7	3,5	3,6
Valencian Region	4,8	5,0	4,6	4,3	4,2
Extremadura	3,8	3,8	3,4	3,6	3,0
Galicia	3,2	3,3	3,4	3,2	3,2
Madrid	4,4	4,3	4,1	4,0	4,0
Murcia	6,1	5,4	4,8	4,7	4,0
Navarre	2,2	2,4	2,7	2,5	2,4
Basque Country	2,4	2,7	2,8	2,8	2,6
Rioja(La)	2,4	2,5	2,4	2,9	2,5
Spain	4,2	4,2	4,0	3,8	3,7

Civil Cases of the Provincial Courts

	2011	2010	2009	2008	2007
Single instance	1,7	2,0	2,1	2,0	2,0
Appeals	3,2	3,0	2,8	2,7	2,7

Provincial Courts. Civil Appeals

	2011	2010	2009	2008	2007
Andalusia	3,1	2,6	2,3	2,0	1,6
Aragon	1,3	1,3	1,5	1,5	1,7
Asturias	2,0	1,6	1,5	1,9	2,2
Balearic Islands	2,4	1,6	1,5	1,6	1,5
Canary Islands	4,0	3,7	3,9	3,5	3,4
Cantabria	6,0	5,6	4,9	4,9	4,3
Castille and Leon	1,9	1,6	1,5	1,8	1,9
Castille-La Mancha	3,2	2,9	2,3	2,1	2,3
Catalonia	4,5	4,1	3,8	3,8	3,4
Valencian Region	2,1	1,7	1,5	1,5	1,7
Extremadura	1,0	0,7	0,7	1,0	0,8
Galicia	3,4	3,6	3,9	3,5	3,3
Madrid	4,0	4,2	4,1	3,7	4,0
Murcia	2,4	2,2	2,4	2,3	2,6
Navarre	3,5	4,5	4,4	4,3	4,5
Basque Country	1,7	2,2	2,6	2,4	2,9
Rioja (La)	4,7	4,4	5,2	5,3	4,0
Spain	3,2	3,0	2,8	2,7	2,7

Courts of Criminal Jurisdiction

	2011	2010	2009	2008	2007
Magistrates' Courts and of First Instance and Enquiry Courts	0,9	0,9	0,9	0,9	0,9
Violence against women Courts	1,1	1,2	1,3	1,5	1,7
Juvenile Courts	3,2	3,5	3,8	3,7	3,6
Prison Supervisory Courts	0,5	0,7	0,7	0,5	0,5
Criminal Courts	5,2	4,9	4,5	3,8	3,4
Provincial Courts	1,3	1,3	1,3	1,4	1,3
H.C.J. Civil and Criminal Chamber	1,0	1,1	1,0	0,9	0,7
Central Enquiry Courts	2,5	2,0	2,5	2,8	2,8
Central Criminal Courts	3,9	3,7	3,0	1,3	2,0
National Court. Criminal Chamber	1,1	1,0	1,0	1,3	1,0
High Court 2nd Chamber	2,7	2,8	2,9	3,6	2,8

Provincial Courts. Preliminary Investigations

	2011	2010	2009	2008	2007
Andalusia	3,9	3,7	3,9	4,6	4,6
Aragon	4,5	5,3	6,2	7,0	6,2
Asturias	5,4	6,5	6,4	5,6	5,1
Balearic Islands	2,8	1,8	1,8	5,1	9,1
Canary Islands	5,1	4,0	6,6	5,0	5,9
Cantabria	6,7	6,4	7,5	7,6	5,2
Castille and Leon	3,4	2,5	3,1	3,8	3,1
Castille-La Mancha	5,6	5,0	5,3	6,7	5,4
Catalonia	5,6	6,4	6,4	6,4	6,7
Valencian Region.	5,1	4,7	3,7	2,9	2,6
Extremadura	7,3	9,7	10,0	8,3	8,7
Galicia	5,8	5,3	4,5	5,0	5,0
Madrid	4,6	4,2	4,0	3,7	4,0
Murcia	6,4	7,6	8,7	6,7	5,1
Navarre	6,4	5,0	7,9	6,5	6,7
Basque Country	7,4	6,1	5,0	4,6	5,3
Rioja (La)	7,3	8,7	7,0	9,6	6,4
Spain	4,7	4,4	4,5	4,5	4,7

Provincial Courts. Jury Cases

	2011	2010	2009	2008	2007
Andalusia	2,4	2,8	2,0	2,1	2,7
Aragon	2,1	2,0	2,6	4,2	1,3
Asturias	5,1	4,5	2,0	6,0	7,9
Balearic Islands	2,0	1,7	1,5	1,3	1,0
Canary Islands	2,5	3,8	4,0	1,8	2,7
Cantabria	1,0	3,8	3,4	2,2	4,3
Castille and Leon	1,6	2,0	3,6	3,5	1,8
Castille-La Mancha	2,0	3,2	5,3	3,5	3,3
Catalonia	4,2	3,8	3,4	3,8	4,1
Valencian Region	2,6	2,6	2,1	2,2	2,7
Extremadura	6,0	5,0	6,0	4,0	4,8
Galicia	1,7	1,9	2,2	3,2	2,4
Madrid	4,0	3,4	2,4	2,5	3,1
Murcia	1,6	3,5	2,8	3,3	2,7
Navarre	4,8	2,0	2,0	2,0	6,0
Basque Country	5,5	8,0	6,0	9,6	4,5
Rioja (La)	4,0	3,0	4,0	18,0	18,0
Spain	3,2	3,3	2,9	3,1	3,2

Provincial Courts. Criminal Appeals

	2011	2010	2009	2008	2007
Andalusia	0,9	0,9	0,9	0,8	0,7
Aragon	0,3	0,5	0,5	1,1	1,7
Asturias	0,7	0,5	0,4	0,4	0,3
Balearic Islands	2,1	1,9	1,9	1,8	1,2
Canary Islands	1,4	1,6	1,8	3,4	3,2
Cantabria	1,5	0,9	0,9	0,8	0,6
Castille and Leon	1,2	1,0	0,8	0,6	0,5
Castille-La Mancha	1,5	1,5	1,1	1,1	0,8
Catalonia	1,3	1,7	2,0	2,0	1,7
Valencian Region	0,7	0,6	0,8	0,6	0,5
Extremadura	0,1	0,2	0,1	0,2	0,2
Galicia	1,2	1,0	1,1	1,0	0,9
Madrid	1,5	1,1	1,0	0,9	1,0
Murcia	0,7	1,5	1,4	0,9	0,8
Navarre	1,3	1,4	1,4	1,3	1,5
Basque Country	1,1	0,9	0,8	0,8	0,6
Rioja (La)	0,8	0,9	0,9	0,8	0,7
Spain	1,1	1,1	1,1	1,1	1,1

Courts of Administrative Jurisdiction

	2011	2010	2009	2008	2007
Administrative Courts	6,6	6,3	5,8	5,4	5,3
H.C.J. Contentious Administrative Chamber*	12,5	13,3	13,4	12,9	15,0
Central Administrative Court	7,5	8,6	7,6	7,1	4,8
National Court. Contentious Administrative Chamber	9,5	9,0	8,1	9,2	9,0
High Court 3rd Chamber	8,8	9,3	8,5	10,0	10,0

* In first instance

Cases in the Administrative Courts

	2011	2010	2009	2008	2007
Land Development	8,7	8,5	8,3	7,8	7,7
Compulsory expropriation	9,6	8,4	7,6	7,1	5,6
Administrative contracting	7,5	8,0	7,3	7,5	7,2
Public ownership	7,4	7,1	6,7	6,6	6,7
Taxes	7,8	7,2	6,7	6,7	6,0
Environment	8,1	7,9	7,5	7,3	6,2
Public functions	6,6	6,1	6,0	5,7	5,5
Labor administration	7,3	6,9	7,0	6,7	6,2
Immigration	4,9	4,8	4,0	3,9	4,4
Administrative penalties	7,3	6,6	6,4	5,9	5,6
Electoral	0,2	2,6	2,3	3,1	0,3
Authorization of entries into home	1,4	1,4	1,3	1,4	1,3
Patrimonial responsibility	7,4	7,1	6,8	6,4	5,9

Cases in the Contentious Administrative Chambers of the High Courts of Justice

	2011	2010	2009	2008	2007
Land Development	13,9	13,2	12,5	13,4	13,9
Compulsory expropriation	24,6	23,3	20,4	18,1	20
Administrative contracting	8,6	8,7	7,9	3,6	10,8
Taxes	13,6	13,2	13,5	13,1	13,2
Public Administration	9,7	10,8	11,7	10,7	14,8
Local administration and Social security	8,8	7,6	7,1	-	-
Immigration	3,5	6,6	11,2	19,5	23
Administrative penalties	12,0	12,6	11,9	14,2	16,6
Public ownership	11,0	11,7	10,1	-	-
Patrimonial responsibility	8,7	7,6	6,3	-	-
Other matters	10,9	11,9	12,1	12	14,1
Remedy of Appeals	6,7	6,9	5,6	5	5,1
Appeals against refusal of leave to appeal	1,1	2,2	1,4	2,2	2,2

Courts of Labour Jurisdiction

	2011	2010	2009	2008	2007
Labour Courts	4,5	4,1	3,5	3,1	2,7
H.C.J. Labour Chamber	3,4	3,4	3,4	3,7	3,9
National Court. Labour Chamber	0,7	1,5	0,6	2,2	1,6
High Court 4 th Chamber	5,0	4,8	5,4	6,1	6,2

Cases in the Labour Courts

	2011	2010	2009	2008	2007
Collective disputes	2,6	2,4	2,2	1,9	1,6
Dismissals	2,1	1,7	1,5	1,8	1,4
Amounts	5,9	5,3	4,6	3,7	3,3
Social Security	5,5	4,9	4,2	3,4	3,0

Cases in the Labour Chambers of the High Courts of Justice

	2011	2010	2009	2008	2007
Andalusia	5,2	4,5	3,7	3,1	2,7
Aragon	3,8	3,1	2,6	2,3	2,2
Asturias	3,0	2,9	2,8	2,8	1,9
Balearic Islands	6,1	4,9	4,1	3,6	2,9
Canary Islands	4,7	4,2	4,2	4,8	6,1
Cantabria	4,6	4,1	3,8	3,2	2,5
Castille and Leon	3,7	3,6	3,2	2,8	2,2
Castille-La Mancha	4,9	4,7	3,6	3,4	2,4
Catalonia	4,1	3,6	3,0	2,5	2,1
Valencian Region	5,2	4,5	3,7	2,8	2,7
Extremadura	3,5	3,4	2,9	2,8	2,0
Galicia	4,7	4,5	3,7	3,3	3,1
Madrid	4,6	4,2	3,6	3,1	2,6
Murcia	5,8	5,1	3,7	3,2	2,0
Navarre	3,7	3,4	2,7	3,0	2,5
Basque Country	2,6	2,7	2,5	2,3	2,0
Rioja (La)	2,3	2,8	3,7	4,4	3,4
Total	4,5	4,1	3,5	3,1	2,7

COMPLAINTS ³⁴

³⁴ Source: Data 2011 of the Citizens Service Unit of the GCJ

Claims, complaints, suggestions and written requests for information, according to the body whose action is sought

	2010	2011	Growth %
Unit of Public Assistance of the GCJ	9.888	11.970	21%
Other Central Bodies	2.214	2.288	3%
Inspection Department	880	564	-35%
Total	12.982	14.822	14%

Reasons for the claims, complaints, suggestions and requests for information

Overview	Number	Percentage
Relating to the operation of tribunals and courts	13.623	75%
Dissent with a ruling	2.588	14%
Unclassifiable or uninvolved matter	1.309	7%
Requests for information	589	3%
Suggestions	119	1%
Expressions of gratitude	57	1%
Total	18.285	100%

Breakdown of reasons claims and complaints relating to operation of tribunals and courts

Modern and open Justice	
Transparency	899
Comprehensibility	18
Attentiveness	5.213
Answerability to the public	253
Speed and use of modern technologies	6.051
Total for Modern and Open Justice	12.434
Justice protecting the weakest members of society	
Protection of Crime victims	45
Protection of Children	9
Protection of disabled People	87
Immigrants and Justice	8
Total for Justice that protects the weakest members of society	149
A trusting relationship with lawyers and solicitors of the courts	
Ethically sound conduct	54
Adequately informed citizens	5
Public-Funding and quality of Justice	115
Total for A trusting relationship	174
Other reasons not provided for in the Charter of Citizens' Rights	
Professionals Practise	150
Manner in which the professionals perform their duties	716
Total for Other reasons not provided for in the Charter	866
Total for Reasons relating to the Operation of Tribunals and Courts	13.623

- The first three classes relate to the Charter of Citizens' Rights before Justice.

The following matters prompted the largest number of complaints in relation to *Attentiveness in justice*:

- The right to a reduction in waiting times (1.386)
 - The right to be treated respectfully (999)
 - The right to an adequate time (1.298)
 - The right to waiting and being attended to in rooms that is suitably adapted to such purposes (545)
- In the class with the most instances, *Speed and use of modern technologies in justice*, the following matters prompted the largest number of complaints:
- The right to a speedy processing of the issues that concern them and to be informed of the reasons for any delays (4.494).
 - The right to be provided with suitably designed forms (736).

Claims and complaints by area of law (*)

Area of law	No. of claims	Percentage
Registration of births, marriages and deaths	6.558	37%
Criminal	3.917	22%
Civil	2.711	16%
Government-related	797	5%
Civil -family	681	4%
Labour	364	2%
Penitentiary Surveillance	274	2%
Administrative	249	1%
Criminal - Violence against Women	218	1%
Civil -Commercial	115	1%
Juvenile	65	0%
Military	2	0%
Unspecified	1.733	10%
Total	17.684	100%

(*) The Reports Section of the Inspection Department does not provide any information on the complaints it receives. Therefore, such complaints have not been included in the chart.

Claims and complaints by type of claimant

Gender perspective

Type of person	Number	Percentage
Male	8.955	57%
Female	6.237	40%
Other	336	2%
Legal entity	164	1%
Total	15.692	100%

Legal status of claimant

Type of petitioner	Number	Percentage
Private individuals	12.766	81%
Legal professionals	1.486	9%
Penitentiary centre convicts	899	6%
Public officials	122	1%
Anonymous	120	1%
Businesses	91	1%
Groups/associations	84	1%
Unspecified and others	59	0%
Technical bodies of the GCJ (*)	36	0%
Public bodies	18	0%
Judicial Bodies	11	0%
Total	15.692	100%

(*)Own-initiative inquiry by the Inspection Department or by Committees and techniques Units of General Council initiative, in probable disciplinary cases.

Claims and complaints by judicial body concerned

Judicial bodies	Number	Percentage
Court of First Instance and Enquiry	4.551	33%
Court of First Instance	2.839	21%
Magistrates' Courts	1.358	10%
Exclusive Public Registry	714	5%
Criminal Court	653	5%
Judicial Site	649	5%
Provincial Court	366	3%
Labour Court	268	2%
Government bodies of the Judiciary	222	2%
Prison Supervisory Court	202	1%
Central Registry Office of Births, Marriages and Deaths	198	1%
Justices of the Peace	176	1%
Common Offices	156	1%
Administrative Court	140	1%
High Court of Justice	119	1%
Exclusive Senior Court	105	1%
Court of Violence Against Women	100	1%
Commercial Court	94	1%
National Court	46	0%
Supreme Court	38	0%
Juvenile Court	28	0%
Central Juvenile Court , duty assignment of Prison Supervisory	18	0%
Central Enquiry Court	16	0%
Central Administrative Court	5	0%
Military Court	1	0%
Central Military Court	1	0%
No specified	678	5%
Total	13.740	100%

Breakdown of other bodies that have been the subject of claims and complaints

Judicial bodies	Number	Percentage
Professional Lawyers' Associations	180	12%
Prisons	77	5%
Public Prosecutors' Offices	73	5%
Forensic Clinics and Forensic Medicine Institutes	71	5%
Administration with judicial powers	63	4%
General Council of the Judiciary	27	2%
State Security Forces	18	1%
Others administrations	50	3%
Support Services (psycho-social and PEG)	9	1%
Professional Solicitors' Associations	8	1%
Free Legal Aid Committees	6	0%
Electoral Boards	3	0%
Legal Counselling Offices	110	7%
Office of complaints	1	0%
Others	11	1%
Constitutional Court	8	1%
Not specified	156	10%
General	826	54%
Total	1.697	100%

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Territorial distribution of the courts/judicial bodies	
Autonomous Regions	Number
Andalusia	1.857
Aragon	177
Asturias	237
Balearic Islands	239
Canary Islands	908
Cantabria	127
Castille and Leon	546
Castille-La Mancha	575
Catalonia	1.713
Valencian Region	2.177
Extremadura	181
Galicia	470
Madrid	3.215
Murcia	356
Navarre	109
Basque Country (*)	362
Rioja (La)	47
Central bodies	417
Military territories	2
Unspecified	1.695
Total	15.410

(*) In the Basque Country there are not boxes for complains in judicial sites. This fact could affect the results.

Number of claims that had entertained and what type of measures had taken for improvement

Type of measure approved	Number	Percentage
Disciplinary	16	2%
Material resources	30	3%
Personnel resources	7	1%
Organisation of the judicial office	92	9%
Procedural	901	86%
Transfer to a different competent body	2	0%
Total	1.048	100%

Key indicators

KEY INDICATORS. ALL JURISDICTIONS

Rates

	2010	2011	Evolution
Disposal	0,99	1,01	2,6%
Pending	0,35	0,34	-4,2%
Clearance	1,35	1,34	-1,0%

Litigation Rate (Number of cases set down per 1.000 inhabitants)

2010	2011	Evolution
199,0	191,6	-2,8%

Set down cases per magistrate

2010	2011	Evolution
1.890,8	1.779,8	-5,9%

Judgements per magistrate

2010	2011	Evolution
335,3	329,4	-1,8%

Percentage of judgements which have been appealed

2010	2011	Evolution
14,2%	14,7%	3,8%

Percentage of the judgements of the appellate courts which end with the upholding

	2010	2011	Evolution
Appeals	72,5%	72,4%	-0,1%
Cassation appeals	88,0%	85,9%	-2,4%

Percentage of judgements by magistrates members of the judiciary

2010	2011	Evolution
86,1%	85,5%	-0,7%

Estimated length of proceedings

	2010	2011	Evolution
First Instance	4,2	4,3	2,3%
2nd Instance	5,1	5,1	-1,1%
High Court	12,6	12,4	-2,1%

KEY INDICATORS. CIVIL JURISDICTION

Rates

	2010	2011	Evolution
Disposal	0,96	1,07	12,0%
Pending	0,73	0,65	-11,4%
Clearance	1,74	1,66	-4,7%

Litigation Rate (Number of cases set down per 1.000 inhabitants)

2010	2011	Evolution
42,2	37,5	-0,1

Set down cases per magistrate

2010	2011	Evolution
757,6	661,8	-12,6%

Judgements per magistrate

2010	2011	Evolution
190,5	194,2	2,0%

Percentage of judgements which have been appealed

2010	2011	Evolution
14,7%	15,7%	6,7%

Percentage of the judgements of the appellate courts which end with the upholding

	2010	2011	Evolution
Appeals	14,7%	15,7%	6,7%
Cassation appeals	14,7%	15,7%	6,7%

Percentage of judgements by magistrates members of the judiciary

2010	2011	Evolution
86,0%	85,8%	-0,3%

Estimated length of proceedings

	2010	2011	Evolution
1ª Instancia	8,6	8,9	3,5%
2ª Instancia	5,8	6,0	4,2%
Supremo	13,6	11,4	-16,1%

KEY INDICATORS. CRIMINAL JURISDICTION

Rates

	2010	2011	Evolution
Disposal	1,00	1,00	0,7%
Pending	0,18	0,18	-1,8%
Clearance	1,18	1,18	0,0%

Litigation Rate (Number of cases set down per 1.000 inhabitants)

2010	2011	Evolution
141,20	138,64	-1,8%

Set down cases per magistrate

2010	2011	Evolution
2.451,8	2.379,1	-3,0%

Judgements per magistrate

2010	2011	Evolution
267,8	268,1	0,1%

Percentage of judgements which have been appealed

2010	2011	Evolution
9,5%	9,7%	2,3%

Percentage of the judgements of the appellate courts which end with the upholding

	2010	2011	Evolution
Appeals	75,8%	75,7%	-0,1%
Cassation appeals	85,3%	78,8%	-7,6%

Percentage of judgements by magistrates members of the judiciary

2010	2011	Evolution
84,0%	84,5%	0,6%

Estimated length of proceedings

	2010	2011	Evolution
1ª Instancia	2,1	2,2	2,9%
2ª Instancia	2,2	2,2	-0,5%
Supremo	5,8	5,3	-8,6%

KEY INDICATORS. ADMINISTRATIVE JURISDICTION

Rates

	2010	2011	Evolution
Disposal	1,04	0,99	-4,8%
Pending	1,26	1,32	5,1%
Clearance	2,26	2,32	2,8%

Litigation Rate (Number of cases set down per 1.000 inhabitants)

2010	2011	Evolution
6,1	6,1	0,5%

Set down cases per magistrate

2010	2011	Evolution
513,3	510,4	-0,6%

Judgements per magistrate

2010	2011	Evolution
332,8	321,6	-3,4%

Percentage of judgements which have been appealed

2010	2011	Evolution
19,2%	18,3%	-4,4%

Percentage of the judgements of the appellate courts which end with the upholding

	2010	2011	Evolution
Appeals	75,4%	74,6%	-1,1%
Cassation appeals	84,1%	83,7%	-0,5%

Percentage of judgements by magistrates members of the judiciary

2010	2011	Evolution
91,8%	90,4%	-1,6%

Estimated length of proceedings

	2010	2011	Evolution
1ª Instancia	15,5	15,9	3,0%
2ª Instancia	12,0	13,4	12,1%
Supremo	17,5	18,1	3,5%

KEY INDICATORS. LABOR JURISDICTION

Rates

	2010	2011	Evolution
Disposal	0,91	0,89	-1,2%
Pending	0,69	0,77	11,5%
Clearance	1,76	1,83	3,9%

Litigation Rate (Number of cases set down per 1.000 inhabitants)

2010	2011	Evolution
9,4	9,3	-1,8%

Set down cases per magistrate

2010	2011	Evolution
846,3	818,1	-3,3%

Judgements per magistrate

2010	2011	Evolution
473,3	435,9	-7,9%

Percentage of judgements which have been appealed

2010	2011	Evolution
25,6%	28,2%	10,0%

Percentage of the judgements of the appellate courts which end with the upholding

	2010	2011	Evolution
Appeals	77,0%	77,5%	0,68%
Cassation appeals	92,3%	92,6%	0,37%

Percentage of judgements by magistrates members of the judiciary

2010	2011	Evolution
89,1%	86,3%	-3,1%

Estimated length of proceedings

	2010	2011	Evolution
1ª Instancia	7,7	8,6	12,0%
2ª Instancia	6,8	6,7	-1,2%
Supremo	10,1	9,8	-2,8%